Vulnerable Sector Strategy
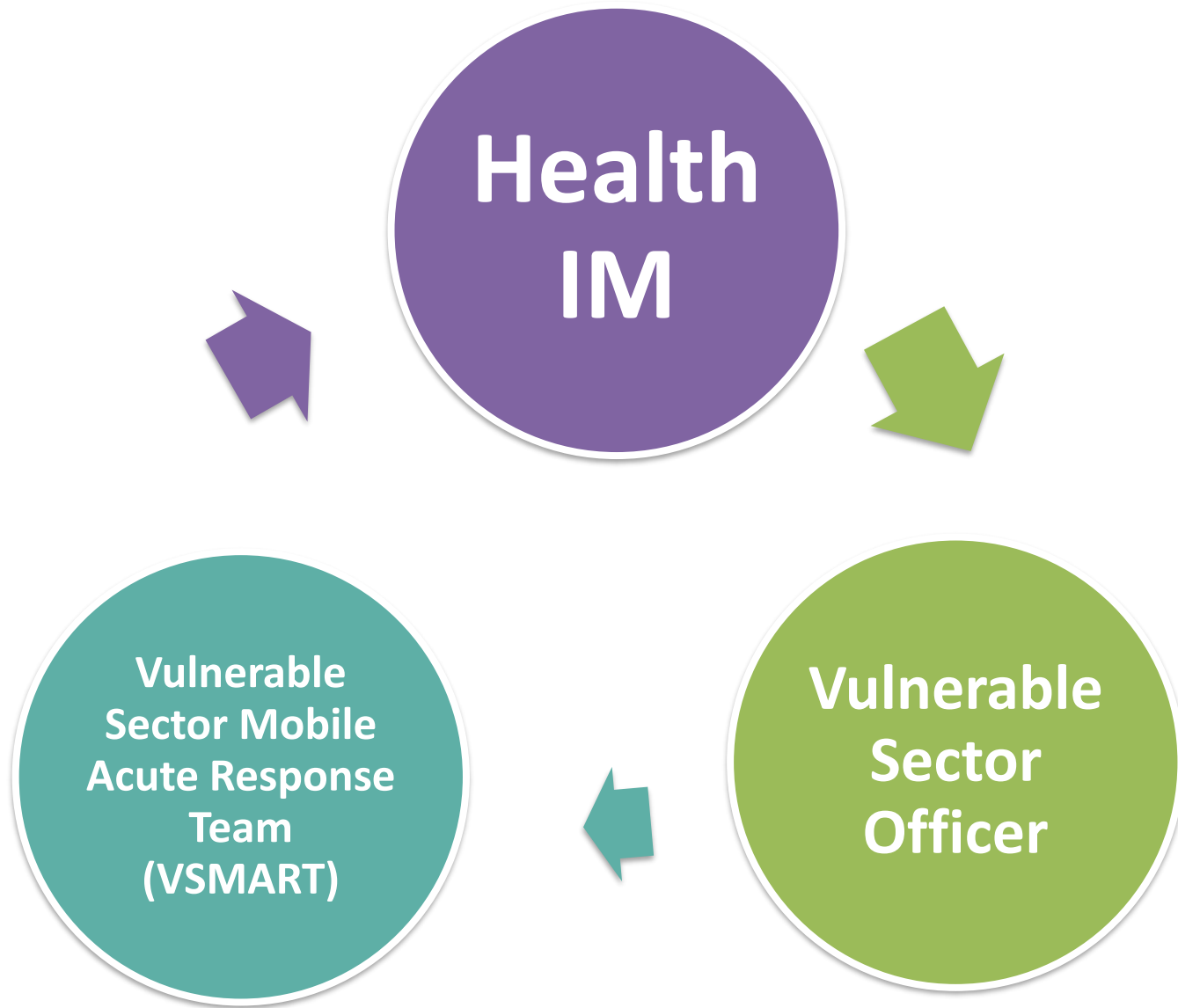
What is a Vulnerable Person?

A person who may be in need of community care services by reason of:

- **Mental illness**
- **Developmental disability or delay**
- **Other disability**
- **Age**
- **Illness**
- **Emotional disturbance**

The person may also be unable to take care of himself/herself or unable to protect himself/herself against significant harm or serious exploitation.

Cornwall Stormont Dundas Glengarry
SITUATION TABLE
TABLE D'INTERVENTION

PARTNERING FOR A SAFE & CARING COMMUNITY

PARTENARIAT POUR UNE COMMUNAUTÉ SÉCURITAIRE ET BIENVEILLANTE

78 Situations deemed "Acute Elevated Risk" brought forward since May 2017

33 local agencies partnering to reduce crisis situations

80.1% of Situations have resulted in the "Overall Risk Lowered"

Health IM

CALCULATED RISK

- InterRAI's Brief Mental Health Screener (BMHS) captures an Officer's observations and records them in clinical language.

- Designed for police use

- 33 questions (4 -5 min)

POLICE BMHS REPORT

AFFIX PATIENT LABEL

SECTION A: PATIENT SUMMARY & IDENTIFICATION

Full Name **Wally C Doe**	Age **31**	Date & Time Police Arrival at Scene (MM/DD/YYYY) **05/24/2017 14:41**
Birthdate (MM/DD/YYYY) **01/16/1986**	Sex **Male**	Incident Location **420 9 Ave SE Calgary Alberta Canada T2G 0R9**
Address **420 9 Ave SE Calgary Alberta Canada T2G 0R9**	Homeless **No**	Incident Number **17-568788**

⚠ Potentially violent person | Intoxication in last 24 hours | Refusing medication in last 3 days

9 / 10 RISK OF HARM TO SELF

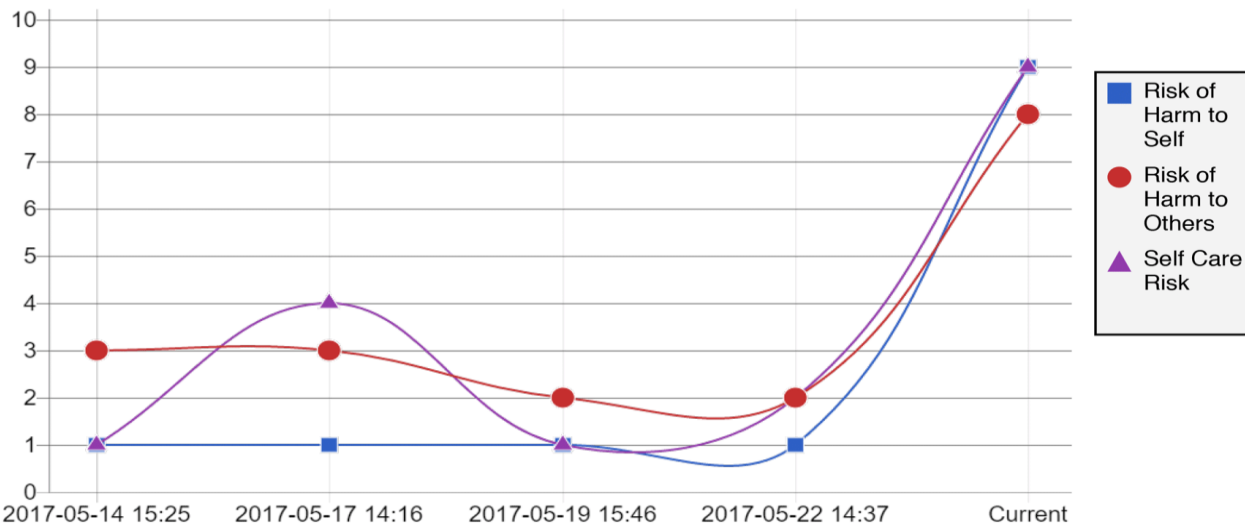**8 / 10** RISK OF HARM TO OTHERS

9 / 10 SELF CARE RISK

A score of 1 is low. A score of 10 is high.

CLIENT STORY

BMHS Risk of Harm Analysis History

Legend:
- Risk of Harm to Self
- Risk of Harm to Others
- Self Care Risk

X-axis: 2017-05-14 15:25, 2017-05-17 14:16, 2017-05-19 15:46, 2017-05-22 14:37, Current

Secure connection to hospital

Advance warning of incoming patient

Identifies previous encounters & tracks where behaviour is escalating

APPREHENSIONS

Based on the calculated risk of harm, officers can make an informed decision as to whether or not the individual meets the criteria for being apprehended. This will assist in the reduction of hospital wait times for officers.
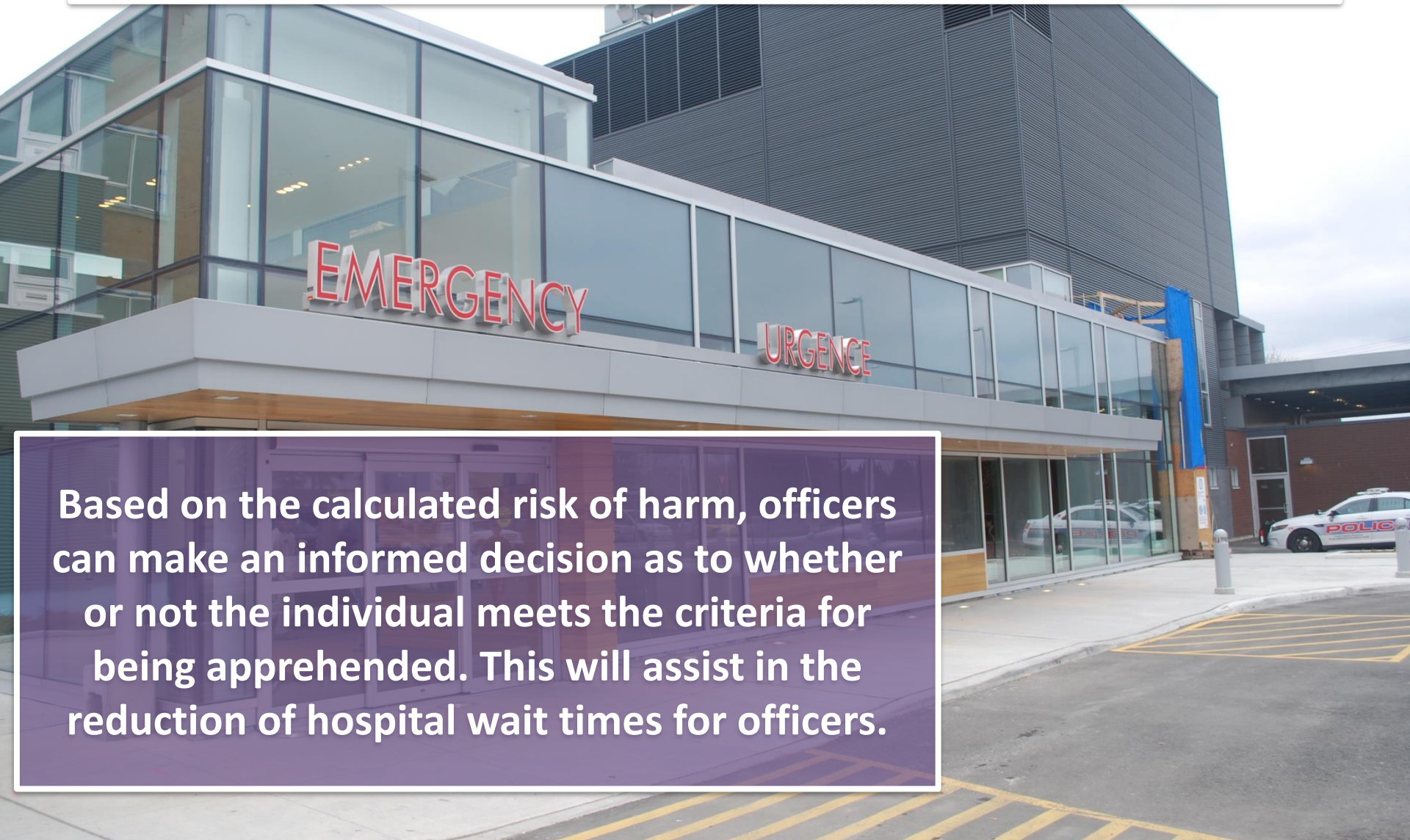
Vulnerable Sector Officer

- Works in partnership with community agencies

- Provides enhance specialized rapid response to crisis situations

- Coordinates the implementation of new prevention strategies

- Enables early identification and monitoring of vulnerable persons

Vulnerable Sector Mobile Acute Response Team
(VSMART)

Objectives:

- Increase effectiveness in responding to calls involving vulnerable population

- Prevent crisis situations with early intervention, support and referrals

- Reduce the number of apprehensions brought to hospital emergency room

- Enhance police officer awareness & knowledge of mental health issues through Crisis Intervention Training

WHERE HAVE WE COME

Less apprehensions **+** **Less hospital wait times** **=** **More time to reduce crime & increase community safety**

- The apprehension rate has been reduced by approximately **50%**

- Average officer wait time at the hospital has decreased from **2 hours & 46 min** *(pre-VSMART)* to now **1 hour & 44 min**

QUESTIONS