

Women's Justice Access Project

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Fred Victor 24 Hour Women's
Drop In Program

Jonathan Berges

Regional Implementation Coach
- GTA Region

camhPSSP
Provincial System
Support Program

REGIONAL IMPLEMENTATION

GREATER TORONTO AREA

Our teams use best practices in implementation, helping communities use evidence to improve the system of care for individuals and families with mental health and addictions needs.

CAPACITY AND EXPERTISE

OUR TEAMS

We use a variety of skills and approaches to achieve our mandate.



Health equity and engagement



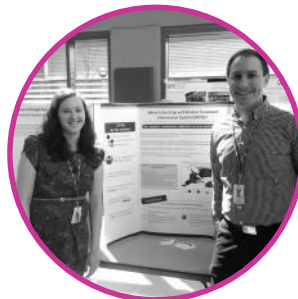
Knowledge exchange



Performance measurement and evaluation research



Implementation science



Information management

The Women's Justice
Access Project responds
to the justice and legal
needs of socially isolated
women in a safe and
familiar environment.

FRED VICTOR 24-HOUR DROP-IN CENTRE AT THE ADELAIDE WOMEN'S RESOURCE CENTRE





Ren (left), Beryl and Linda are community members from the Fred Victor Women's Drop in Centre

WOMEN'S JUSTICE ACCESS PROJECT PARTNERS



ADVISORY COMMITTEE PARTNERS

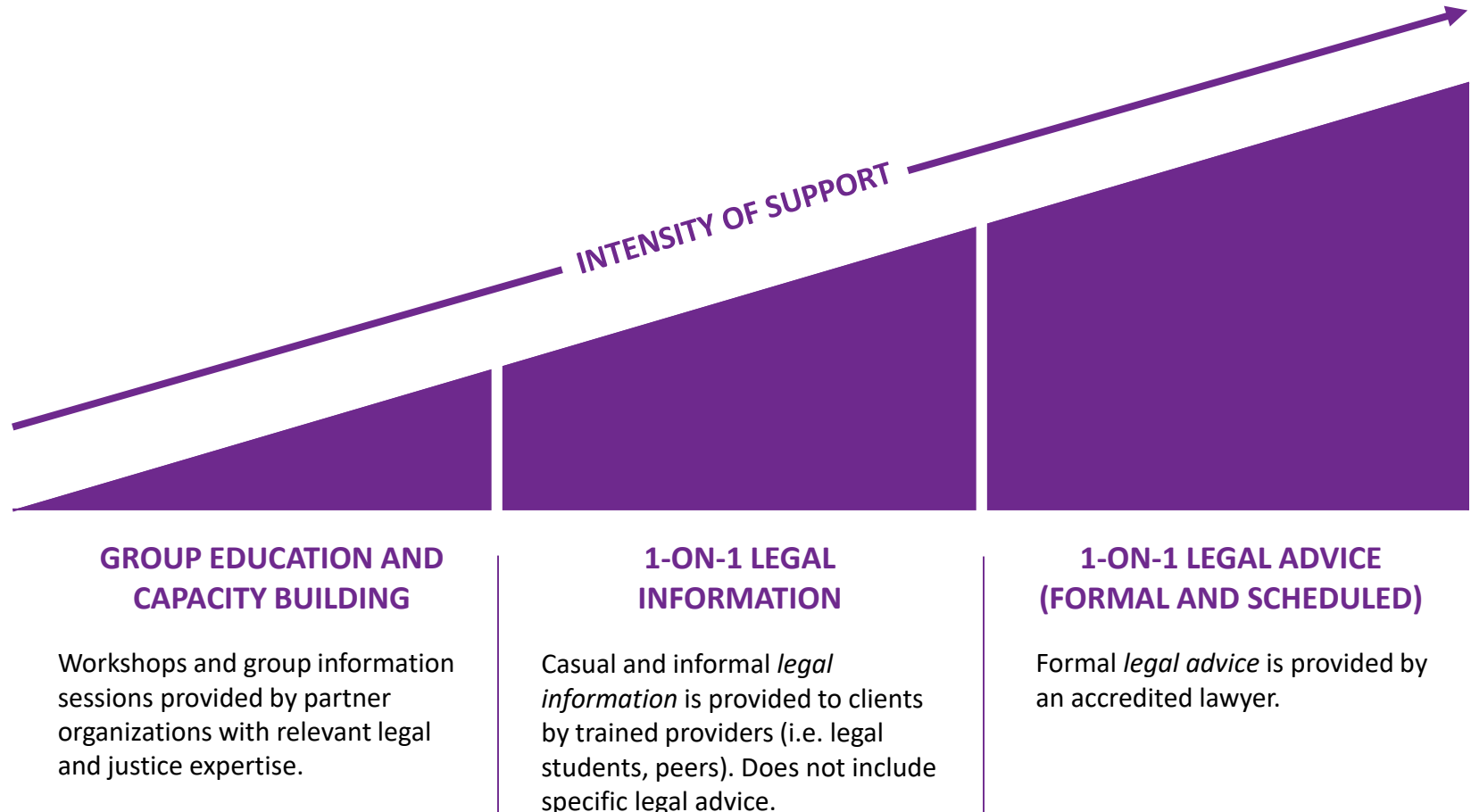


Toronto Bail Program

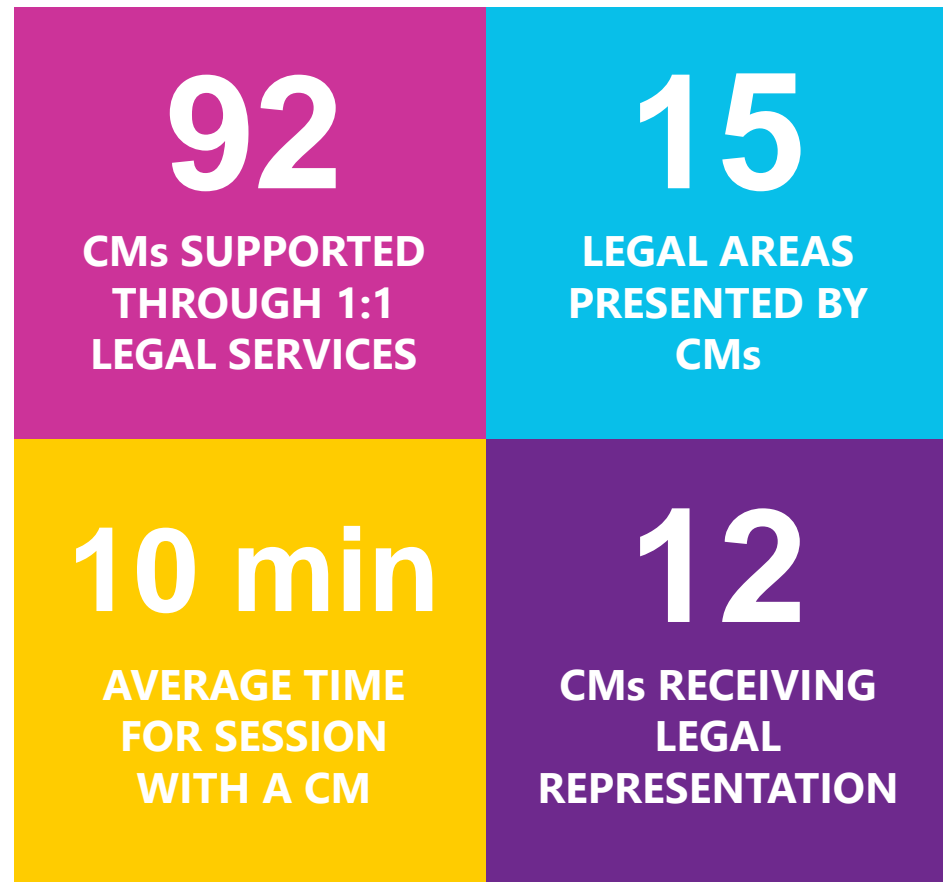
FINDINGS FROM CONSULTATIONS

- Negative and traumatic experiences with services leads to mistrust
- How a service is offered is as important as what the service is
- Drop-ins have a unique culture that needs to be preserved

WOMEN'S JUSTICE ACCESS PROJECT PROGRAM MODEL



FINDINGS FROM THE TRACKING SHEET



As of September 30, 2017

COMMON LEGAL ISSUES SUPPORTED DURING 1:1 SESSIONS

During daytime hours

Income Supports

Housing Rights

Family Law – Divorce, Separation, Custody Issues

During evening hours

Income supports/human rights/housing

Victim of crime

Criminal Activity

"I couldn't believe what changed in just a few hours and now I can go home and see my family thanks to you and Downtown Legal Services! I know it is hard to get this result. You really did the best job for me. I can't tell you how much I appreciate it!"

- Fred Victor 24/7 Drop-in Community Member

LESSONS

Small changes can lead to tremendous impact

Needs are dynamic

Understand the pressures of your partners and how to navigate them

ORIANA'S LESSONS

Make all services accessible.

Honest feedback

Applicable trainings

WHAT NOW?

- Project continues to run at 24 Women's Drop-In, fully coordinated and supported by drop-in staff
- PSSP team developed an Implementation Guide
- Meeting with Toronto Drop In Network to explore spreading the project to other sites

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