

Better Together: Collaborating Across Justice and Mental Health Sectors

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camhPSSP
Provincial System
Support Program

OBJECTIVES

- Overview of the PSSP SISC program.
- Introduction to Justice Service Collaboratives.
- Sharing of four diverse, innovative collaborative models that demonstrate how stakeholders came together to implement meaningful system change.
- Key lessons learned in cross-sector system improvement projects across Ontario.



The Provincial System Support Program

PSSP's provincial office is in Toronto with nine regional offices located throughout Ontario.

CAPACITY AND EXPERTISE

OUR TEAMS

We use a variety of skills and approaches to achieve our mandate.



Health equity and engagement



Knowledge exchange



Performance measurement and evaluation research



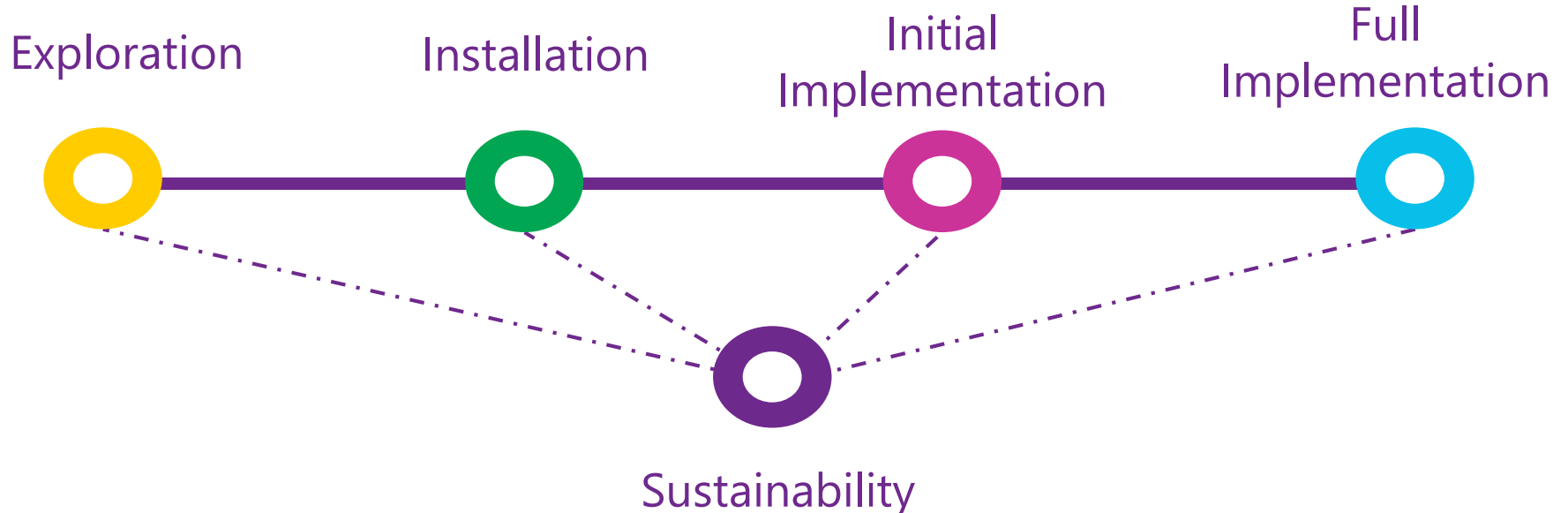
Implementation science



Information management

IMPLEMENTATION

Working with multiple cross-sector partners, we help communities use evidence and adapt it to improve the system of care for people with mental health and addictions needs.



LAUNCH OF JUSTICE SERVICE COLLABORATIVES

Open Minds, Healthy Minds 10 year strategy

- 3-year focus on children and youth mental health

3 themes:

- Service access
- Early identification & intervention
- Close critical service gaps

Systems Improvement through Service Collaboratives (SISC) initiative

- Multi-sector
- System focus
- Key transitions

Project sponsor: CAMH's PSSP

- Regional Implementation Teams



JUSTICE SERVICE COLLABORTIVES

Examining the intersection between justice and mental health

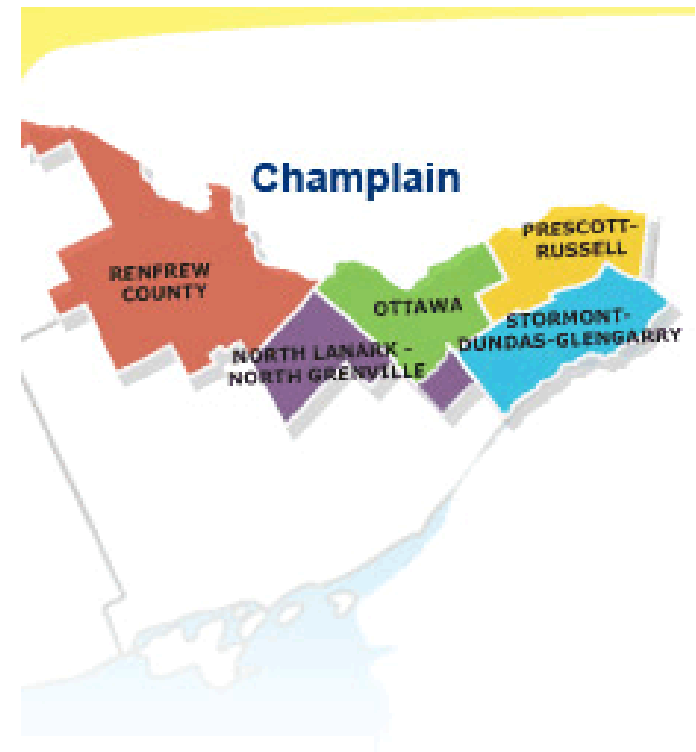
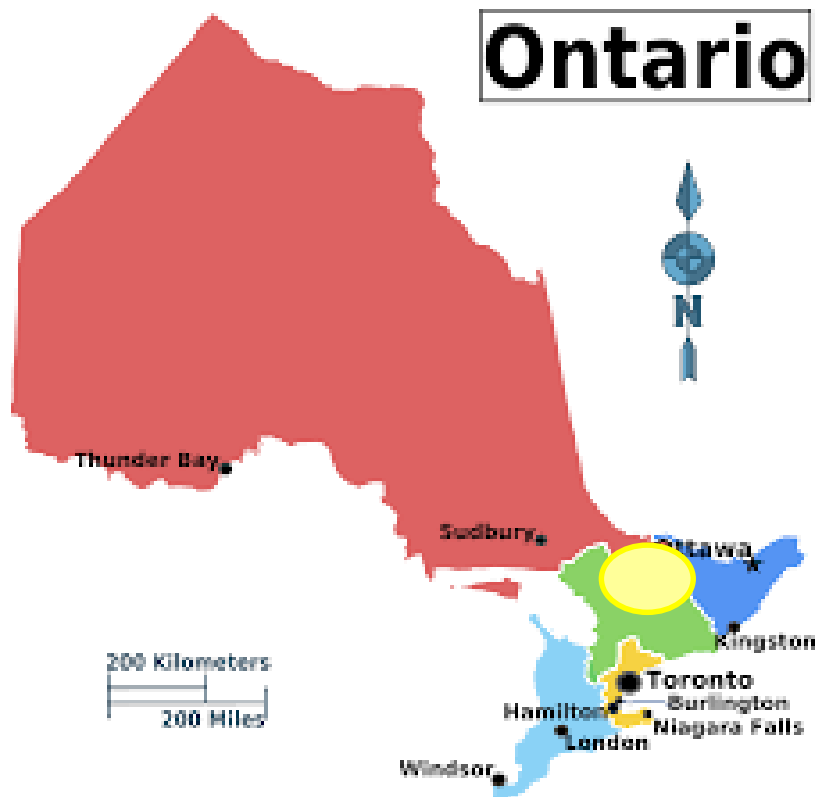


Collaboration across sectors to provide improved quality of care for those justice-involved and their families.



The Story of Four Justice Service Projects

CHAMPLAIN YOUTH JUSTICE SERVICE COLLABORATIVE



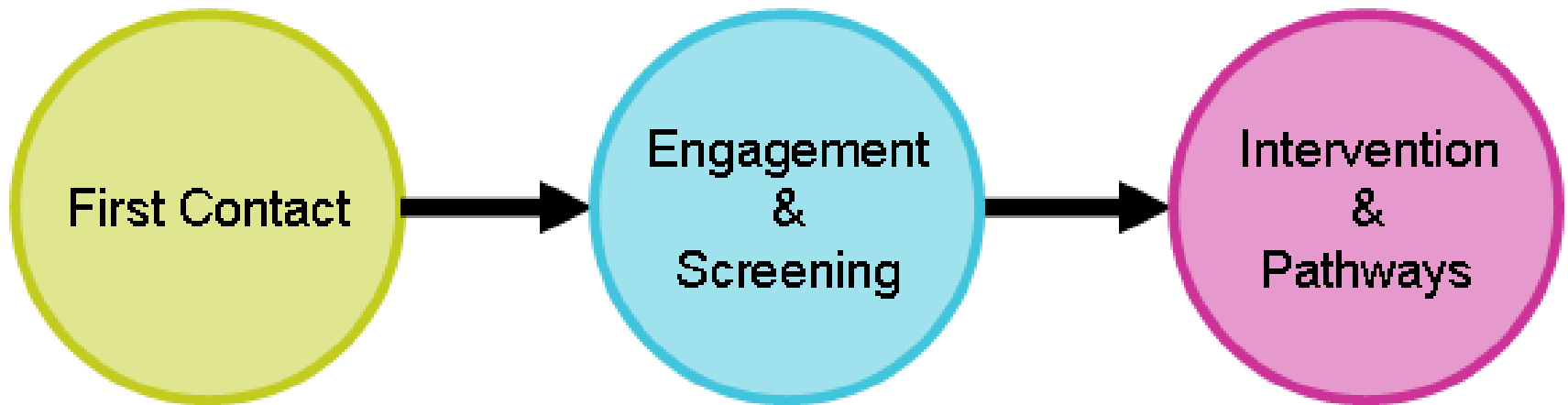
THE INTERVENTION:



INTERSECTIONS

Champlain Youth Justice Service Collaborative

<http://youtu.be/hoShoumI>



POLICE ENGAGED IN EACH REGION

Renfrew

Host: Phoenix Center for Children and Families

Launch date: June 2015

5 Police Services:

- Upper Ottawa Valley OPP
- Renfrew OPP
- Killaloe OPP
- Deep River Police Services
- Petawawa Military Police

Ottawa

Host: Crossroads Children's Centre

Launch date: October 2016

1 Police Service:

- Ottawa Police Services

Prescott-Russell

Host: Laurencrest Youth Services

Launch date: January 2017

2 Police Services:

- Russell OPP
- Hawkesbury OPP

Lanark, Leeds and Grenville

Host: RNJ Youth Services

Launch date: January 2015

6 Police Services:

- Brockville Police Services
- Gananoque Police Services
- Grenville OPP
- Leeds OPP
- Smith Falls Police Services
- **Lanark County OPP**

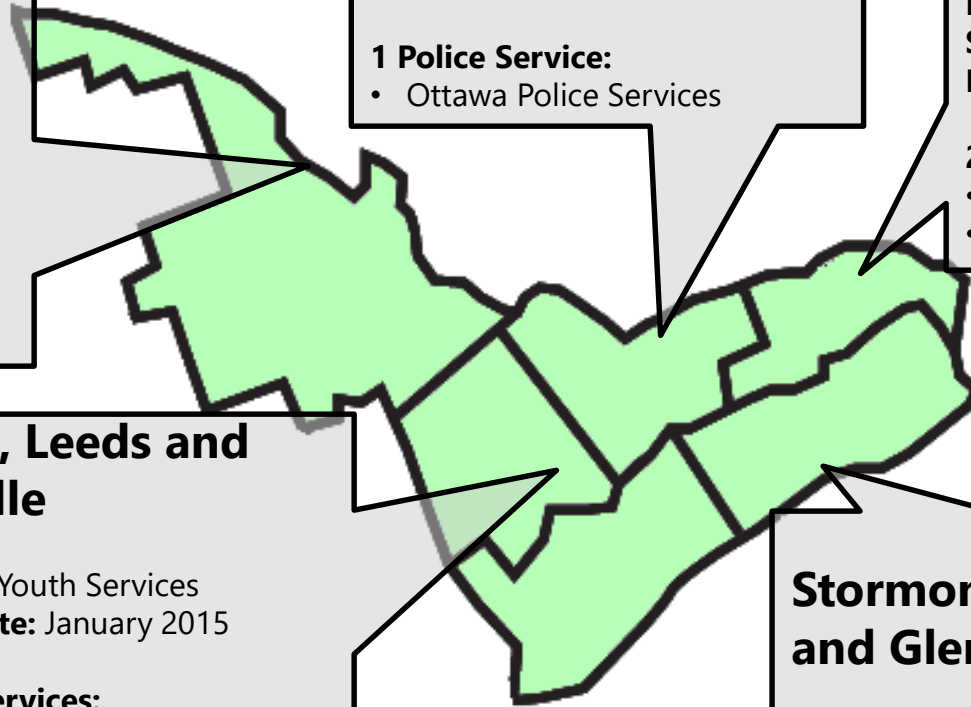
Stormont, Dundas, and Glengarry

Host: Laurencrest Youth Services

Launch date: January 2015

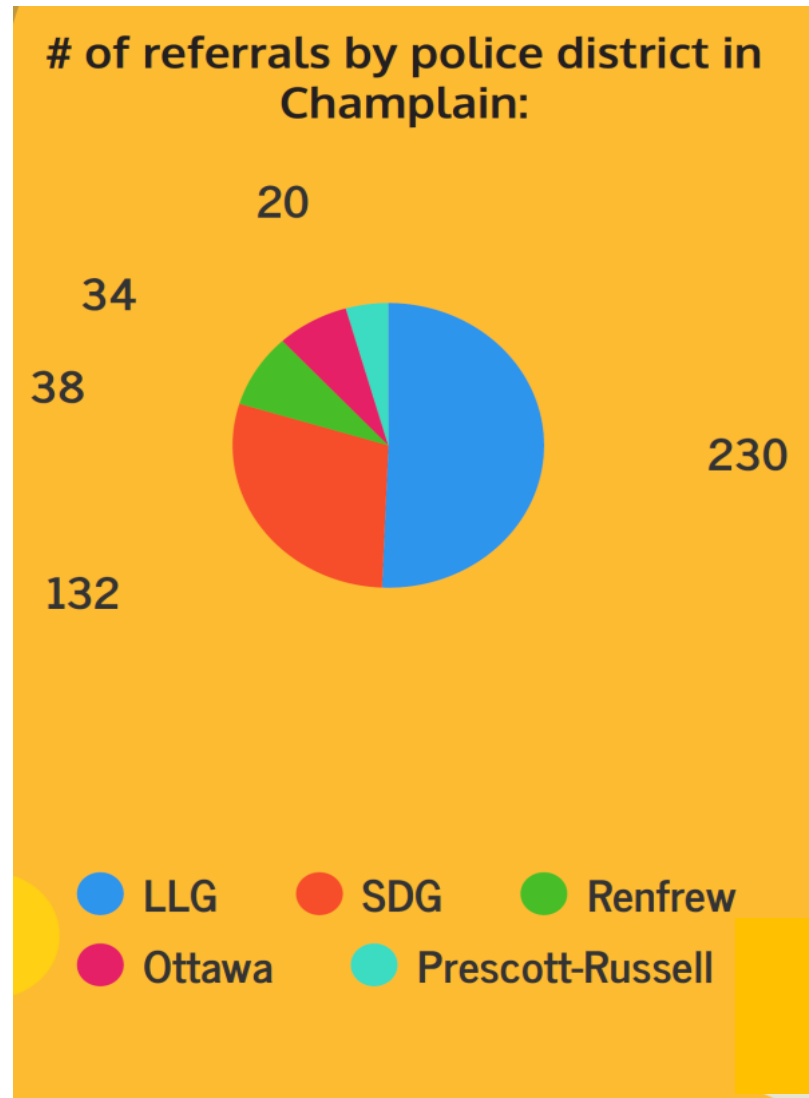
2 Police Services:

- Cornwall Police Services
- SDG OPP



IMPLEMENTATION OF INTERSECTIONS

- As of September 2017, **Intersections** has provided support to 454 children, youth and families in Champlain.



INTERSECTIONS ANTICIPATED OUTCOMES



Fewer children and youth becoming justice involved



Enhanced MH&A treatment outcomes for children and youth in Champlain



Increased understanding of service use trends



Improved coordination of services



KEY SUCCESS FACTORS



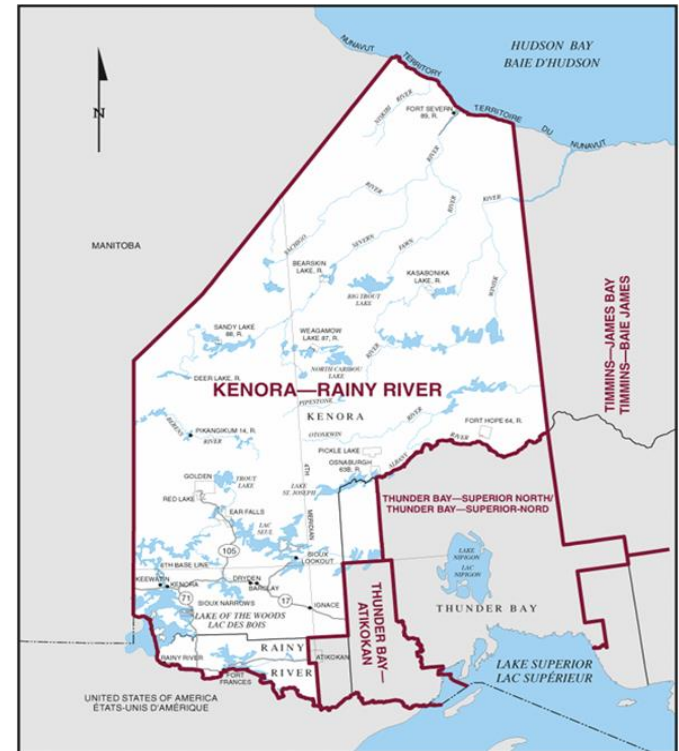
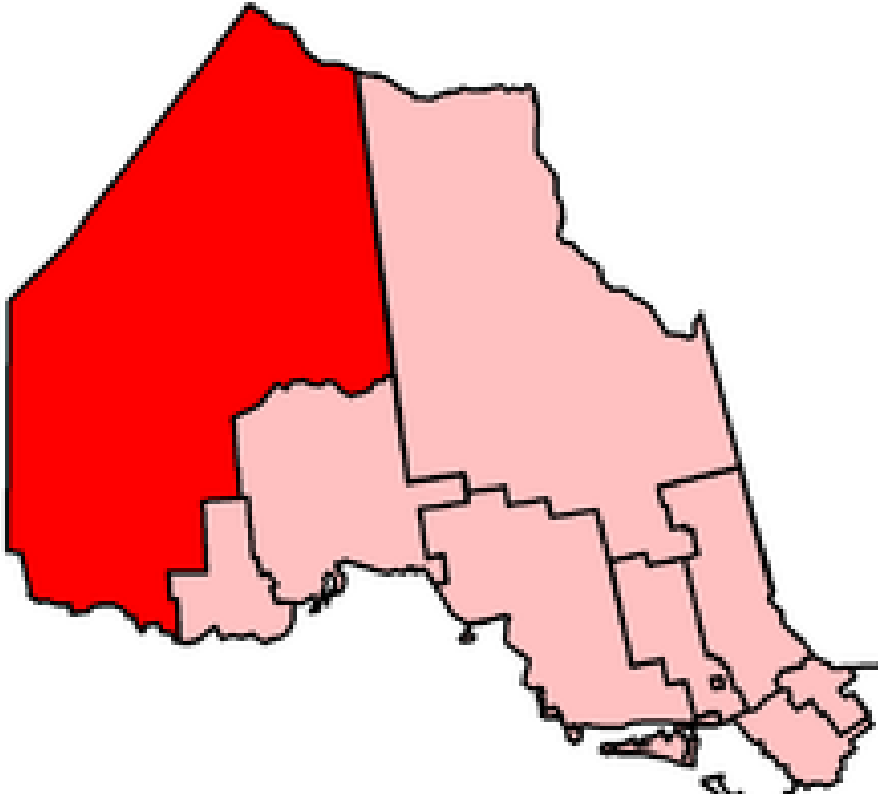
- Engaging local leadership at the beginning of the process, across all sectors.
- Adhering to the core components of the intervention in all decisions kept the intervention evidence based.
- Being flexible to allow for the differences between regions.
- Aligning the Intersections Program to already existing community structures.
- Developing and nurturing the relationship between the Intersections Worker and the Police.
- Maintaining open communication between Intersections Workers, hosts, Police, planning partners, funding partners.

WHAT'S NEXT?



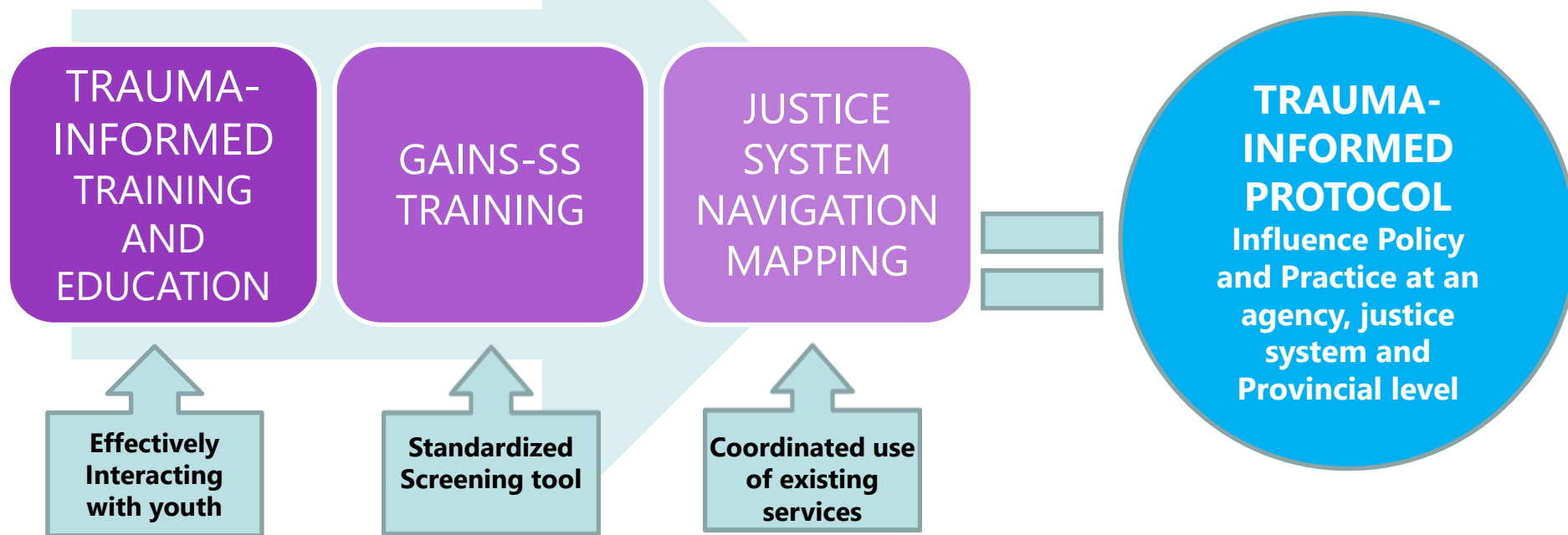
- Scale up project happening in Kingston, Frontenac, Lennox and Addington (KFLA).
- Exploring possibilities in other communities.

KENORA RAINY RIVER YOUTH JUSTICE SERVICE COLLABORATIVE



THE INTERVENTION: TRAUMA-INFORMED YOUTH JUSTICE

The Service Collaborative has designed an intervention to meet the circumstances of youth in the district using multiple components of evidence-based practices including:



IMPLEMENTATION TO-DATE OF TRAUMA-INFORMED PRACTICES

1. Over **170 community service providers** trained by **the Manitoba Trauma Information and Education Centre** in the Kenora Rainy River
2. Almost **130 participants** from 23 communities, including 9 remote First Nations travelled to Kenora for **Unmasking Trauma with Dr. K.V. Hardy** workshop
3. Almost **180 participants** from the Kenora Rainy River districts participated in the **Healing Trauma through a First Nation Lens with Dr. Ed Connors, Dr. Renee Linklater, and Rupert Ross** training
4. **GAIN-SS training** was provided to almost **100 cross-sectoral participants** from agencies across the Kenora Rainy River districts, with **17 cross-sectoral agencies** signed on to the GAIN-SS user license.



IMPACT ON THE SYSTEM

Strategic Goal

Building a stronger foundation to further develop a trauma-informed youth justice system in Kenora Rainy River over the next 3-5 years

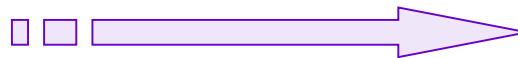
PRESENT STATE

Trauma is common but impacts are still not clearly understood

Aboriginal trauma must be acknowledged in a trauma-informed justice system

Justice partners need to be better-informed about trauma and its impacts

Practice-policy feedback is needed to secure funding and change the system



Trauma Education
+ **GAIN-SS**
+ **Navigation Map**
+ **Protocol =**

FUTURE STATE

Catalyst for trauma-informed policy change at the:
Agency Level
System Level
Provincial Level

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ANTICIPATED OUTCOMES FOR YOUTH



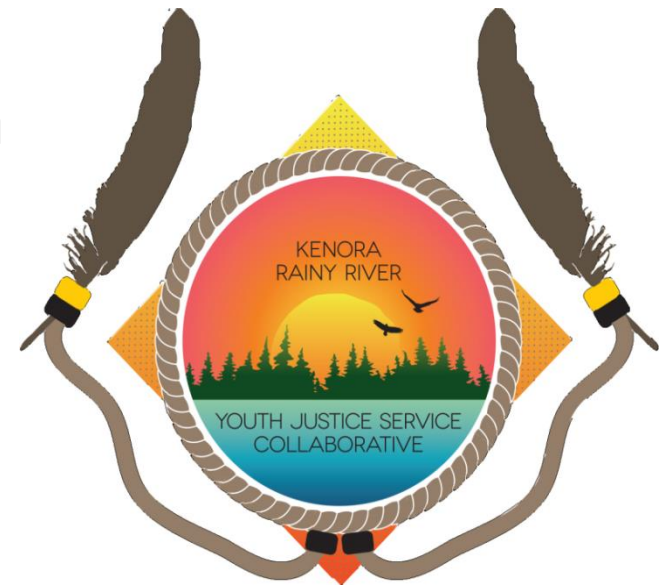
Unintentional re-traumatization



Improved system navigation



Common screening tool
and appropriate referrals



KEY SUCCESS FACTORS

Improved cultural awareness is becoming trauma informed

Ask “what has happened to you” not “what is wrong with you”

Be inclusive in defining a service system

Training together is a path to working together

Sharing resources, successes, and challenges will help move us forward

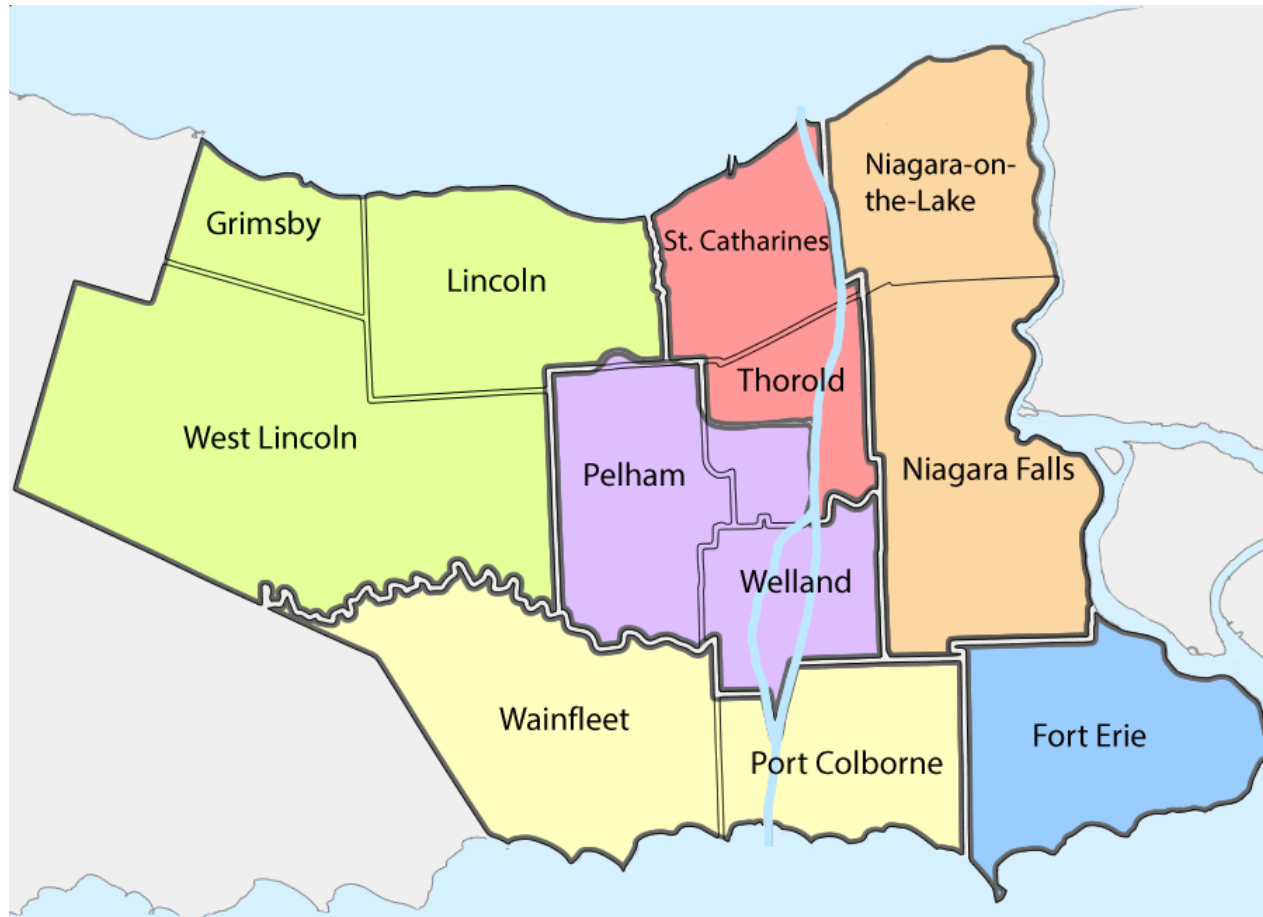


WHAT'S NEXT?



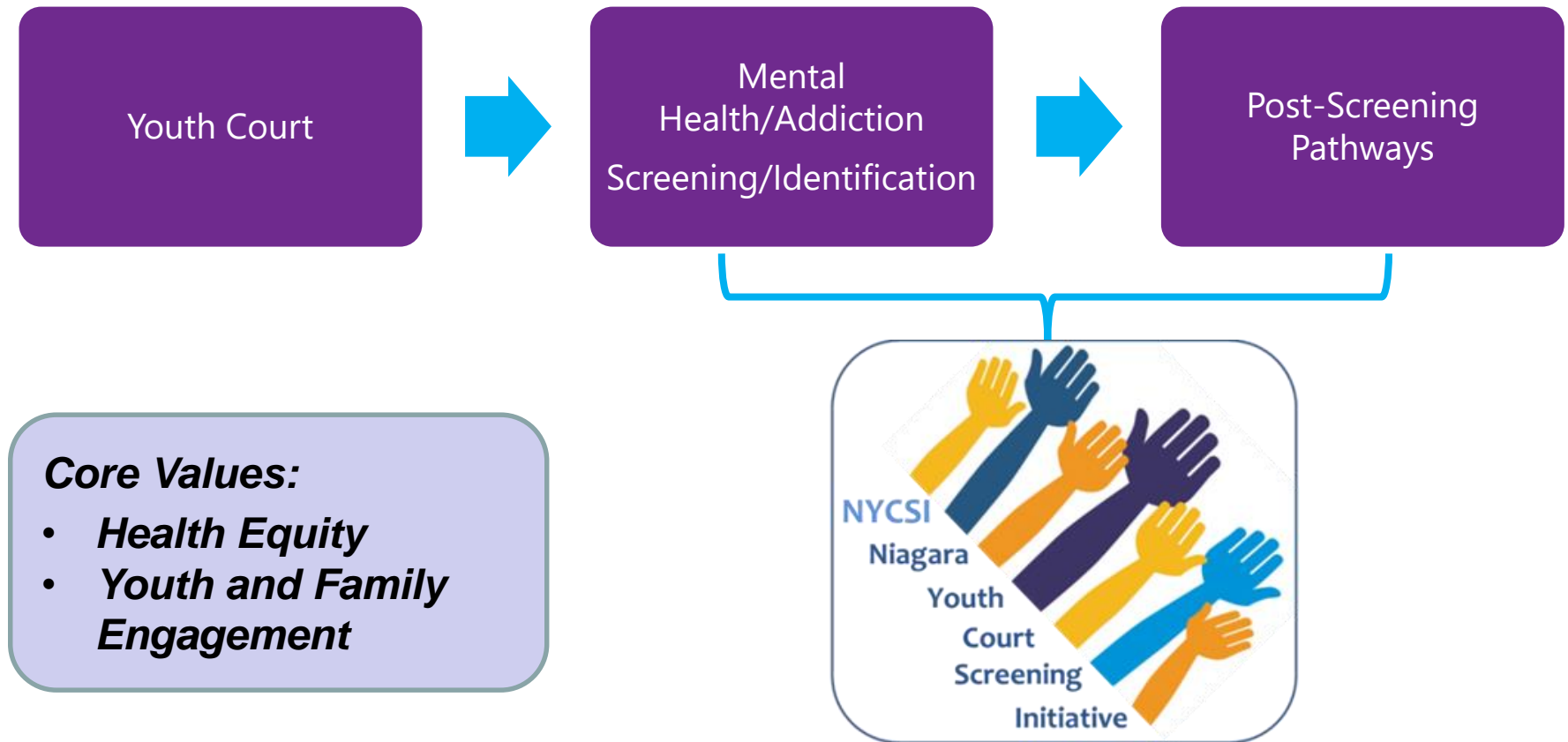
- Building on trauma-informed work in Kenora Rainy River.
- Scaling to potential new communities, starting with a Knowledge Exchange event.

NIAGARA YOUTH JUSTICE SERVICE COLLABORATIVE



THE INTERVENTION

A coordinated community response for youth with mh/a issues in the court system that meaningfully engages and collaborates with youth and their families.



LAUNCH OF YOUTH COURT



Youth Court officially commenced on Feb 2, 2015.

LAUNCH OF NYCSI




NYCSI launched May 19, 2015.



NIAGARA YOUTH COURT SCREENING INITIATIVE

Screening Team meet with all First Appearance youth



Consenting youth* complete:

- MAYSI-2 (youth justice screening tool)
- Supplementary screening form

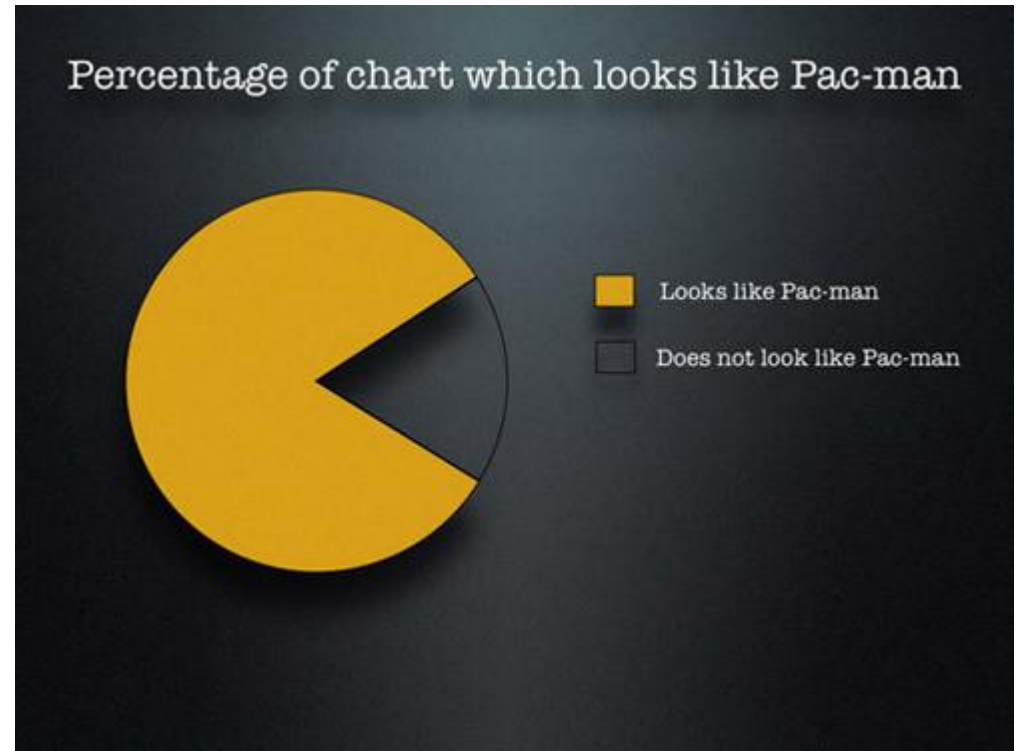


Screening outcomes determine appropriate pathways to community services and supports

***Youth who self-identify as having First Nation/Inuit or Métis heritage are offered specialized screening services, as are youth who prefer screening in French.**

IS IT WORKING?

STATS AND OUTCOMES FROM NYCSI



IMPACTS AND OUTCOMES

- ✓ Niagara court system now aligned with the *YCJA*
- ✓ Streamlining court processes
- ✓ Earlier identification of mh/a concerns in justice-involved youth
- ✓ Youth receive service immediately at court
- ✓ Enhanced access to appropriate services
- ✓ Enhanced system navigation
- ✓ Improved transitions between sectors
- ✓ Improved collaboration across agencies
- ✓ Better use of resources
- ✓ Evidence to support quality improvement, planning, decision-making

WHAT'S NEXT?



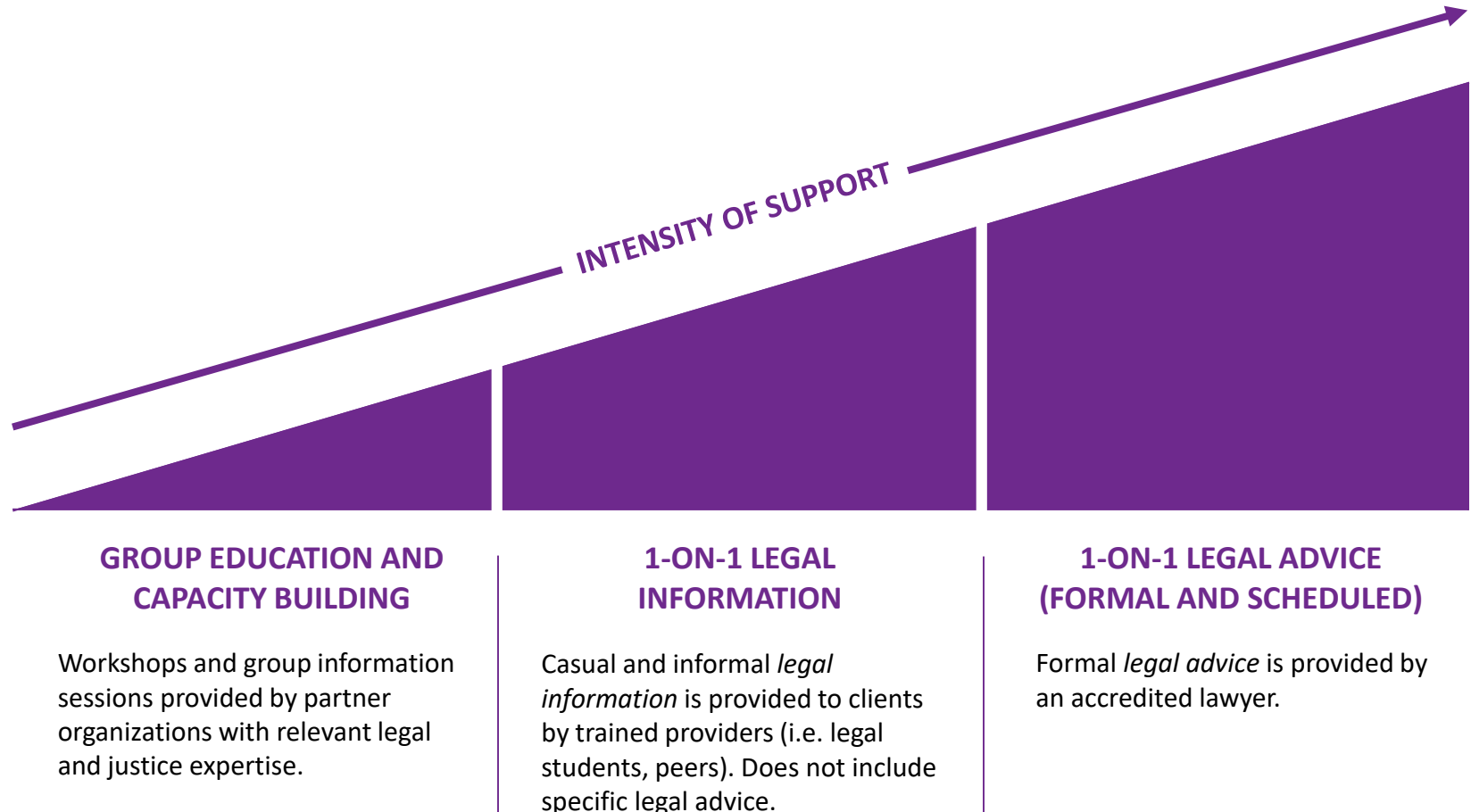
- Scale up work happening in Windsor, Peterborough and Lindsay
- PSPP hosted a Knowledge Exchange event on November 16th, with 15 new communities attending to learn about implementing a Youth Court Screening model.

The Women's Justice
Access Project responds
to the justice and legal
needs of socially isolated
women in a safe and
familiar environment.

FRED VICTOR 24-HOUR DROP-IN CENTRE AT THE ADELAIDE WOMEN'S RESOURCE CENTRE



WOMEN'S JUSTICE ACCESS PROJECT PROGRAM MODEL



WOMEN'S JUSTICE ACCESS PROJECT PARTNERS

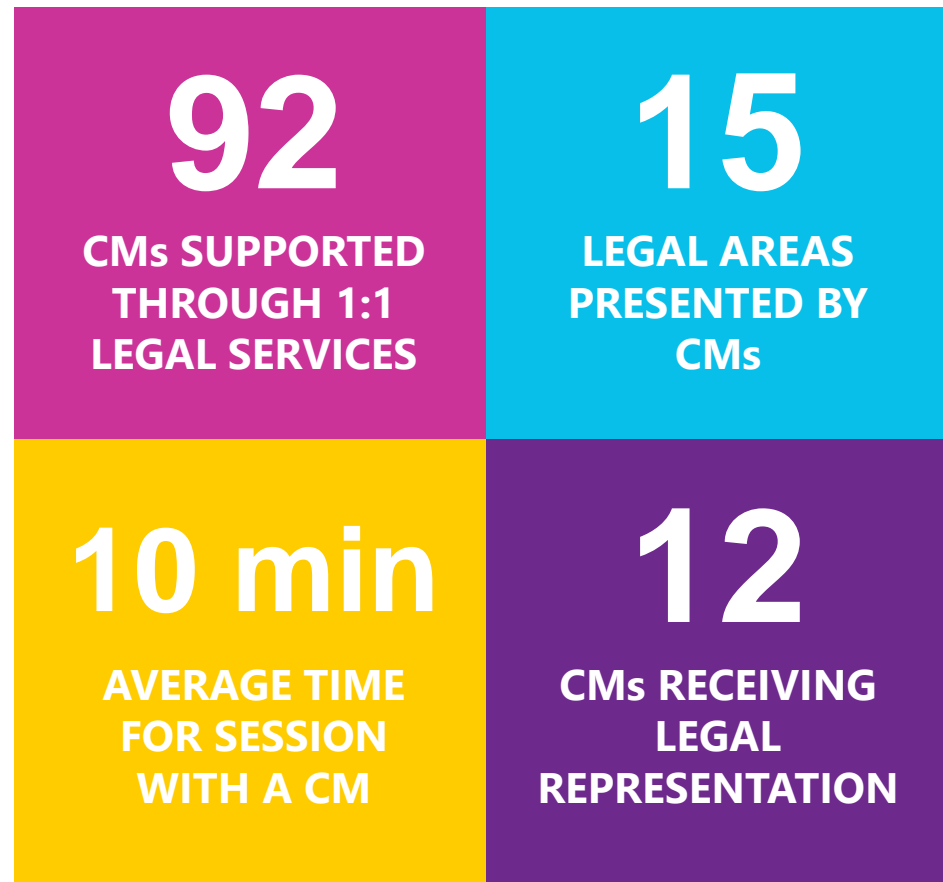


ADVISORY COMMITTEE PARTNERS



Toronto Bail Program

FINDINGS FROM THE TRACKING SHEET



As of September 30, 2017



Ren (left), Beryl and Linda are community members from the Fred Victor Women's Drop in Centre

"I couldn't believe what changed in just a few hours and now I can go home and see my family thanks to you and Downtown Legal Services! I know it is hard to get this result. You really did the best job for me. I can't tell you how much I appreciate it!"

- Fred Victor 24/7 Drop-in Community Member

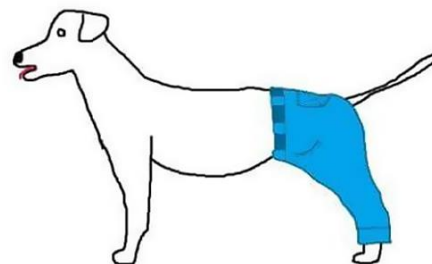
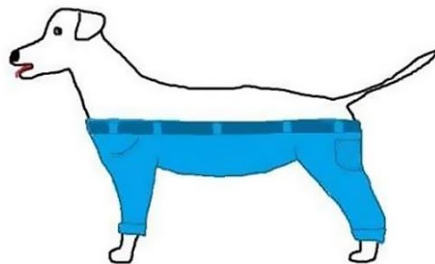
Niagara Youth Court Screening Initiative



LEARNINGS FROM THE JUSTICE COLLABORATIVES ON CREATING MEANINGFUL SYSTEM CHANGE



If a dog wore pants would he wear them
like this or like this?



LEARNINGS FROM THE JUSTICE COLLABORATIVES ON CREATING MEANINGFUL SYSTEM CHANGE



QUESTIONS?



IMPORTANT LINKS

Intersections video

<https://www.youtube.com/watch?v=hGL-oShoumI>

For further information on Intersections:

http://improvingsystems.ca/projects/intersections_ottawa

NYCSI Video Link - <http://sho.co/19CZK>

For further information on NYCSI:

<http://improvingsystems.ca/projects/niagara-youth-court-screening-initiative-1>

IMPORTANT LINKS

GAIN – Global Appraisal of Individual Needs Coordinating Centre page

<http://gaincc.org/instruments/>

Navigation Maps at CMHA Kenora Branch page

<http://www.cmhak.on.ca/>

Manitoba Trauma Information and Education Centre page

<http://trauma-informed.ca/>

SISC – Kenora Rainy River Youth Justice Service Collaborative page

<http://improvingystems.ca/projects/trauma-informed-practice>

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