



**Downtown Toronto Human Services and Justice  
Coordinating Committee (DT-HSJCC)  
Meeting Minutes  
May 5, 2016  
8:30 a.m. – 10:00 a.m.  
Old City Hall, Room 14**

**Present:** Katie Almond (Co-chair) Riverdale Probation and Parole; Susan Davis (Co-chair), Gerstein Centre; Domenica Dileo, HSJCC; Flora Matheson, St. Michael's Hospital; Stephanie Gloyn, CAMH; Robyn Miller, CHIRS; Debbie Lynch, CTYS; Amanda Eaton, The Access Point; Michael French, Schizophrenia Society of Ontario; Natasha Bronfman, CMHA; Esther Daniel, Judiciary; Chris Persaud, Habitat Services; Natasha Bartlett, Fred Victor; Amanda Scrivo, Riverdale Probation and Parole; Marianne Muller, Vanier Centre for Women; Anna Gulbinski, Vanier Centre for Women; Annie Burns, WoodGreen; Marianne Quirouette; University of Toronto

**Regrets:** Gord Reid, Toronto Police Service; Robin Cuff, CAMH; Jennifer Altosaar Toronto Network of Specialized Care; Michael Lyster, Strachan House; Dana Fisher, Duty Counsel; Oluremi Adewale, Public Health; Patricia Pagnani, Toronto Bail Program; Amber Kellen, John Howard Society of Toronto; Jane Rumleskie, VWAP; Holly Thomson, YMCA of Great Toronto; Erin Hann, Youthdale Treatment Centres

**Welcome and Introductions**

- Everyone introduced themselves
- Marianne Muller and Anna Gulbinski from the Vanier Centre for Women were welcomed.

**Review of March 3, 2016 Minutes**

- The minutes of March 3, 2016 were approved.

**Action Items Follow-up**

- Items were reviewed. The Intersection Between Mental Health and Canada's Immigration System slide decks were distributed
- SWOT Analysis was circulated for feedback and sent off to the next level
- T-HSJCC was informed about the SWOT Analysis summary. The committee was agreeable with the T-HSJCC moving the summary report up to the provincial level
- Lunch and Learn flyer was circulated

## **Presentation –Stephanie Gloyn, Toronto Service Resolution**

- Slide decks will be distributed with the minutes
- Overview of the Service Resolution
- A higher-level case conferencing process for clients who have run out of options. Client-centred.
- Involves multiple sectors and is intended as a last resort
- Goal is to build and implement a service resolution process for people involved or at risk of coming into contact with the justice system
- Builds collaborative solutions
- Encourages people to be flexible
- History – The Toronto HSJCC had a sub-committee called Complex Care. They recognized people with complex situations who were not being served. Taylor Newberry Consulting was hired to conduct a needs assessment. A report *Building a Service Resolution Function in Toronto: Recommendations for Meeting the needs of People with Complex Mental Health, Addictions, and Other Challenges* was produced. The report is available on the H-SJCC website under Toronto Regional. The link is <http://www.hsjcc.on.ca>
- Following the report the T-HSJCC partnered with CAMH – Provincial System Support Program. The Toronto Service Resolution Project was created.
- Partnership is about collaboration with shared organizational accountability
- There was a successful community dialogue held in March
- From that dialogue there was discussion about the term “resolution”, that it might not be reflective of what can be accomplished – it may be more a co-ordination.
- Also, there were some concerns about what to provide for clients who don’t fit the criteria.
- There will be a co-ordinator to help clarify the process to potential clients.
- Formal evaluation is part of the project
- Stephanie was thanked for the informative presentation

## **Lunch and Learns**

- The Legal and Psychosocial Perspectives of Dementia session went well
- Timeframe for the three upcoming session are: early June 2016; October 2016; and February 2017
- People supported the topic for the June Lunch N’ Learn on the Developmental Disability Sector.
- Subsequent session on the Youth and the Criminal Justice System – there is the possibility to get a presenter for the Youth and Mental Health Court. – 311 Jarvis.

### **Agency/Organization Updates**

- Katie Almond reported that Corrections is implementing mental health strategies that will be province-wide
- Want to deal with the issue of stigma
- Initial training will be for everyone to service clients better
- Marianne Muller reported that the Vanier Centre for Women will be launching an early intervention forensic program in June. Will update the committee at the next meeting.
- Susan Davis reported that the Toronto Central LHINs have divided into five sub-LHINS. This will impact services in our region. Working from the perspective of a core basket of services which needs to be the same.
- Katie Almond will be part of overlooking the core basket of services. It was suggested that in the Fall we discuss the changes. Can bring concerns directly to Katie.
- Susan Davis discussed the Iacobucci report's recommendation of an external committee to look at implementation and monitor the changes
- One change was new training for police. Feedback can be sent to Susan Davis as to whether the training is working or not so she can inform the committee.

### **Service Resolution/Coordination Issues**

- Deferred to next meeting

### **Updates from T-HSJCC and Provincial HSJCC**

- Domenica Dileo reported that the next T-HSJCC meeting is on June 23, 2016.
- Katie Almond reported on the P-HSJCC. They are going to roll out the last version of the Police ED protocol soon. It's a province-wide protocol. The main purpose is to minimize the time the police are at the ED. Looking at screening tools and streamlining to reflect the regional needs.
- Katie Almond also reported that HSJCC is redoing its website.

### **Presenter for next meeting**

- Marianne Muller and Anna Gulbinski from the Vanier Centre for Women

### **Actions**

- Domenica Dileo will follow-up on the next Lunch and Learn
- At the Fall meeting for the committee to provide feedback on the LIHN's core basket of services.

**Next Meeting:** Thursday, September 8, 2016 at Old City Hall, 60 Queen St. West, Room 14 from 8:30 a.m. -10:00 a.m.