

# Downtown Toronto Human Services and Justice Coordinating Committee (DT-HSJCC) Meeting Minutes September 8, 2016 8:30 a.m. – 10:00 a.m. Old City Hall, Room 14

**Present:** Katie Almond (Co-chair) Riverdale Probation and Parole; Susan Davis (Cochair), Gerstein Centre; Domenica Dileo, HSJCC; Flora Matheson, St. Michaels's Hospital; Robyn Miller, CHIRS; Debbie Lynch, CTYS; Esther Daniel, Judiciary; Chris Persaud, Habitat Services; Robb Johannes, Fred Victor; Sarah Eastbrook, Yonge St Office Probation and Parole; Dana Fisher, Duty Counsel; Erin Hann, Youthdale Treatment Centres; Nicole Nosworthy, CAMH; Elaine Amsterdam, Gerstein Centre; Amber Kellen, John Howard Society of Toronto; Holly Thomson, YMCA (Youth Substance Abuse Program); Jeanine Daniel, VWAP

**Regrets:** Gord Reid, Toronto Police Service; Jennifer Altosaar Toronto Network of Specialized Care; Oluremi Adewale, Public Health; Patricia Pagnani, Toronto Bail Program; Marianne Muller, Vanier Centre for Women; Anna Gulbinski, Vanier Centre for Women; Natasha Bronfman, CMHA; Michael French, Schizophrenia Society of Ontario; Annie Burns, WoodGreen; Rebekah Churchyard, Ontario Shores Centre for Mental Health Service; Gwen Yorston, St. Joseph's Health Centre; Deqa Farah, Fred Victor; Priscilla OfosuBarko, CTYS; Jessyca Greenwood, Defense Counsel

#### **Welcome and Introductions**

- Everyone introduced themselves
- Nicole Nosworthy was welcomed on the committee. She is replacing Stephanie Gloyn who is on parental leave.

### Review of May 5, 2016 Minutes

- The minutes of May 5, 2016 were approved.
- The presentation from the Vanier Centre for Women is rescheduled to the next meeting.

### **Action Items Follow-up**

• Items were reviewed.

- The June 15<sup>th</sup> Lunch N' Learn on Navigating Services: The Developmental Sector went well. Slide decks and video recording were circulated to the HSJCC network.
- Based on the evaluation, people prefer an in-person format for the Lunch N' Learn.
- LIHN's core basket of services. Katie Almond reported that the main focus is Primary Health; however, issues of justice are being addressed. Katie Almond will provide an update at the next meeting.
- TTC and tokens access issues. Susan Davis provided the context for addressing the TTC and tokens issues. The Toronto HSJCC provides TTC tokens to the downtown courthouses. Concerns were raised about Presto cards and access issues.
- Debbie Lynch informed the committee that there is a survey circulating to address concerns about the PRESTO card-only fare and the elimination of tokens. It is expected that the new direction the TTC is taking will reduce service access and have negative health outcomes.
- Debbie Lynch will send the survey to Domenica Dileo for circulation.
- Chris Persaud informed the committee that Habitat has been advocating with the TTC and received some communication from them. He will forward information to Domenica Dileo for circulation.
- Concerns expressed regarding tokens. It was identified that the HSJCC is supplying tokens to address a gap; however, other organizations are providing fewer tokens. This impacts marginalized people having access to public transportation.
- No consistent practice with OW/ODSP regarding what kind of appointments are covered for transportation assistance. Katie Almond to bring it forward to the PHSJCC. What is their policy for transportation coverage of health justice appointments?

**Presentation** - The Vanier Centre for Women deferred to next meeting

#### **Lunch and Learns**

- Esther Daniel (Judiciary) reported on the October 20<sup>th</sup> Lunch N' Learn. The focus will be Youth Justice and Mental Health. There is a planning subcommittee composed of Erin Hann (Youthdale, ISSP), Miriam Henry (MAG), Holly Thomson (YMCA Youth Substance Abuse Program, Domenica Dileo (HSJCC) and Esther Daniel (Judiciary).
- The sub-committee will be meeting on September 13th to plan the session.
- Miriam Henry, Crown at the 311 Jarvis Youth Mental Health Court will be one of the presenters.
- Members were asked to send case studies and themes they would like to be addressed. No reply so far. Themes and areas of interest to address were discussed. They are:
  - Transitional-aged youth who do not want to be part of adult services.
  - Individuals who are adult age but behaviour is younger.

- -Youth who are in both systems i.e. youth and charged as an adult
- Family struggles
- Access issues for treatment with long waitlists.
- Save The Date email was sent out for the Lunch N' Learn taking place on October 20<sup>th</sup>.

### Agency/Organization Updates

- Amber Kellen reported that she attended a Police Service Modernization meeting. Participants were informed that the Police Service is working with partners to deal with non-emergencies. Not sure what the implications are. Concern that services are being downloaded to the community and whether community or civilians have the necessary skills to address the situation.
- The Toronto Police Board is looking at the effectiveness of the police training.
- Amber Kellen reported on a pilot called INKH. It's a partnership between the South Etobicoke Healthlink and the Toronto South Detention Centre. JHST has a supporting role that has involved assisting to develop a process whereby the jail will identify complex care patients and refer to CCAC (Peel Halton) that will have a case coordinator assigned for this purpose. JHST peers will be involved in facilitating discussions with the CCAC coordinator and doing community accompaniments with participants as well. Other agencies including Cota have been brought into the discussion. The goal of the project is to connect complex clients with primary care providers and other health related services. Telemedicine may be used to facilitate some of these processes. The launch of the pilot is early October and Amber suggest that Lara McLachlan at LAMP (South Etobicoke Healthlink) should be invited to present on the initiative.
- Susan Davis informed the committee that the Gerstein Centre is
  implementing a new phone system starting at the end of the month.
  Conducted focus groups to address people's frustration that it was difficult to
  get through to the crisis line. Received funding to do the research. New
  system when someone calls they will be placed in line, max 15 minutes and
  have the option to be called back. If you have any concerns please inform
  Susan.
- Flora Matheson informed the committee that there will be a forum about Traumatic Brain Injury among People in Prison: A Community Collaboration on September 23<sup>rd</sup>. Registration was circulated to the HSJCC network.
- Dana Fisher reported that the video bail program is at the College Park courthouse. There has been an increase in the number of people not being brought in person but through video. People with mental health issues are better staying at the jail to have access to meds. Not sure what services are at the facility.
- It was decided to flag video bail as an ongoing updates under meeting action item.
- First appearance takes place in court and bail from jail.

• Concern that people on video bail do not know they are in court given that they are in jail.

# **Service Resolution/Coordination Issues**

- Nicole Nosworthy reported on the Toronto Service Resolution Project. The
  committee has developed a working draft about what the process would look
  like. Had focus groups. Currently are looking at identifying a lead agency to
  support the project.
- Connecting with the Focus and Spider projects regarding process
- Developing a job description for a part-time coordinator.

## **Updates from T-HSJCC and Provincial HSJCC**

- Susan Davis reported that the Toronto HSJCC had a presentation on the New Toronto Courthouse with a 2022 opening date.
- Next THSJCC meeting will take place on October 7th
- Katie Almond reported on the PHSJCC. They are going to roll out the last version of the Police ED protocol soon. It's a province –wide protocol. The main purpose is to minimize the time the police are at the ED. Next project will be on dementia and cognitive impairment population. Concern that people 70-80 years old are getting into conflict with the law. Main issue is primary care. Conviction can impact application to long-term care.
- The PHSICC has a secretariat

### Presenter for next meeting

Marianne Muller and Anna Gulbinski from the Vanier Centre for Women

#### Actions

- Debbie Lynch will send the TTC survey to Domenica Dileo for circulation.
- Chris Persaud will send the TTC information to Domenica Dileo for circulation.
- Domenica Dileo will circulate the next Lunch N' Learn flyer.
- Katie Almond will bring forward concerns regarding OW/ODSP to the PHSJCC table. What is their policy for transportation coverage of health justice appointments?
- Domenica Dileo will flag video bail as an ongoing update under meeting action items.
- Katie Almond will update the committee on the LIHN's core basket of services.

**Next Meeting:** Thursday, November 3, 2016 at Old City Hall, 60 Queen St. West, Room 14 from 8:30 a.m. -10:00 a.m.