

REGIONAL HUMAN SERVICE AND JUSTICE COORDINATING COMMITTEE

MAY 11, 2018 – 9AM TO 11AM

HPS MOUNTAIN STATION

400 RYMAL ROAD

ATTENDEES:

Lori Dunne (SJHH), Trevor Tymchuk (PWLE), Deirdra Burke (TA Patterson & Associates), Cindy Kemp-Wonza (CMHA-Brant Haldimand Norfolk), Jacquie Strecansky, Liane Taylor (SJHH), Terry McGurk (volunteer), Deb McGrath (SJHH), Jill Pollock (CMHA Hamilton), Chandrena Vieirs (McAin – ThriveCounseling), Gwen Piller (PWLE), Laura Walsh (HBHN LHIN), Sherry Lewis (SJHH)

ANNOUNCEMENTS:

- Welcome back Trevor Tymchuk to the Regional HSJCC
- Amanda Leduc is on a Leave of Absence – Sherry Lewis taking minutes today

UPDATES:

LORI'S ORIENTATION

- Going through 20 years of Terry's documents (success as of May 4, 2018)
- Visiting HSJCC (scheduled) - Will be going to all the HSJCCs across the LHIN
- Visiting community agencies/hospital programs/emergency services/meeting stakeholders
- Visiting situation tables/case management tables

UPDATE ON THE EMS PROJECT

- Lori is working on education forums/tools re: MCRRT/COAST for EMS
- The goal is to do a transfer of care (TOC) to MCRRT while in the field to reduce readmits and to divert from hospital
- EMS hesitation for a TOC: Bill 160 has been passed however there are no attached regulations
- An MCRRT TOC is operational, thus EMS management are in the process of reviewing
- Lori and Deb working with EMS to review the current COAST/MCRRT care pathway. Hoping education will help increase the referrals to COAST
- Frontline EMS are overriding-EMS collected the override data and Lori completed an analysis , feedback re: overrides have been provided to EMS by Lori
- Deb and Lori to meet with EMS in June, 2018 (meeting monthly)
- Goal to reduce 30 day ED returns as part of the hospital QIP's

UPDATE FROM PROVINCIAL HSJCC

- Lori and Trevor attending Provincial HSJCC next week-Tuesday May 15, 2018
- Next HSJCC conference Scheduled for Nov 14-16 2019
 - First meeting next week for conference planning committee

- Will meet once a month for an hour
- Sub-committees will be developed
- Conference will be at Hilton instead of Marriott
- Trevor is chair

PROVINCIAL POLICE-HOSPITAL TRANSITION PROTOCOL UPDATE

- Waiting for the approval from the Ministry of Health (Minister stepped down) and Ministry of Community Safety and Correctional Services in order to move forward with a provincial protocol
- Some of the protocols that were cited historically are no longer being used or have not been working
- It is hard for the ministries to sign on to something that does not have up-to-date valid data for a proof of concept
- Provincial HSJCC police-hospital protocol (sitting in draft form)
 - Could we use it as a guideline?
 - Spent so much time on it and it isn't being used at all

POLICE/HOSPITAL PROTOCOLS-HAMILTON

- Trying to tighten up protocols –looking at better stats collection
- Protocols get dropped as people change positions – nothing to force them to use the protocols
- Instead of coming from the ministry – maybe it could come from the community/LHIN?
- Difficult to determine if the protocol has an effect on ER wait times as there are many factors at play
- Hamilton has protocols, but staff are not always collecting the stats (i.e. time completed on the forms)
- 30 day readmit committee meeting next in June 2018 to discuss police/hospital issues.
- Niagara has a protocol in place and it was communicated that this protocol has been effective

ACTION ITEM: Lori to email the Regional Committee an update on the Police/Hospital Protocol after the provincial meeting next week

- Trevor mentioned that due to the upcoming election, a lot of action items will be on hold

PROVINCIAL PRESENTATION OF THE PROGRESS OF THE RED ENVELOPE PROGRAM

- Created a target population: Vulnerable population (ABI, DD, chronic MH, intellectual disability, substance use disorder)
- No specific KM required to be considered distant
- Individual will help choose what goes in the envelope (ID, keys, wallet, cash, charger, and/or cell).
- Institutions are to create MOU's with community agencies
- Individual provides consent (in the envelope) to give the envelope to their support if they are released after court. If not, the envelope goes back to the institution with them.

- 4 sites chosen to roll out program (already in process). Sites chosen due to having proved that they have good connections with the community already. OCDC, Vanier, South West Detention Center, North Bay Jail.
- Staff in the institution to provide info to the individual about the program-some discussion at the provincial committee about other ways to ensure the individual gets access to the program (brochures). Social Workers have high caseloads and no one should fall through the gaps.

DEMENTIA AND THE JUSTICE SYSTEM PROVINCIAL REPRESENTATION

- Waterloo program (CMHA and St. Joe's partnership)
- Program does prevention and post charge work

ACTION ITEM: Lori to send out the contact information for this program

- Provincial committee has decided to work on projects re: the aging population and the justice system
- Project-Navigation and info guide for aging population entering the justice system.
- Provincial HSJCC working on an agency scan
- Terry suggested that it would be good to have someone from BSO sit on this committee for the purpose of aligning with the provinces work plan item to target the aging population and the justice system.
- Changed policy (Jill)
 - Domestic incidents are being diverted on a case by case basis but they have to be handled as a charge first and then, after doing the background, etc., they sometimes will drop charges and divert to MH

ADDITIONAL PROVINCIAL HSJCC INFORMATION

- If you have anyone interested in doing a webinar for the provincial HSJCC website-let Trevor or Lori know
- Provincial work plan at the end of its 3 years.
- The regional/local work plans have been sent to the provincial HSJCC - April 30
- June 1, 2018-Workplan updates are due. Send them to Lori and they will be sent to the provincial HSJCC altogether

HBHN LHIN ADVISORY COMMITTEE PRESENTATION

- March 9, 2018-Lori and Terry presented to the LHIN Advisory Committee in regards to the next steps re: crisis standardization documents-reviewing the recommendations after the documents has been reviewed by stakeholders
- Presented CIT training stats, MCRRT stats, the review of stakeholder feedback
- The committee endorsed the group working on the documents to continue to move forward with incorporating the stakeholder feedback into the documents.

- Jenn Green (HBHN LHIN) and Lori submitted an abstract for the QI Conference-waiting to hear back about the approval.

LHIN ADDICTION STRATEGY- Laura and Deirdra

- Doing a data analysis from the information that was collected at the event
- The collected data will form the basis of the LHIN priorities

- Temporary supervised injection sites in Hamilton and Niagara (until they find permanent homes)
- RAAM clinic opening in Hamilton through SJHH (1 year pilot– low barrier)

ACTION ITEM: Lori to update the committee about the RAAM clinic as information is provided

RISK AND RECOVERY CONFERENCE

- HSJCC supported 16 members to attend Cost: \$4930
- However, there appears to be more registrations that were not processed through the HSJCC admin, Lori looking into this further

BUDGETS

- All locals will receive \$5000 this year, instead of \$4000
- Budget is being updated-Joel (CMHA) could not make the meeting today

MEMBERSHIP ENGAGEMENT CONSULTATION-AL CUDMORE

- A lot of recommendations that came out of the membership engagement consultation were communication and technology centered
- Trevor will help with membership engagement plan
 - To support getting the minutes and other Regional information onto the Provincial website- Provincial website is a great place as depository for documents (helps when people leave/turnover so things don't get lost)
 - Trevor agreed to help with other online communication forums/venues
 - Trevor provided some suggestions re: future online knowledge exchange ideas
 - Trevor will advocate to the provincial committee for their own webinar capability instead of piggy backing off other services
 - Trevor added that locals/regionals may be able to get events into the newsletter depending on the event
 - Lori and Jill working on orientation package with for both the local and regional committees

LOCAL UPDATES

- **NIAGARA** – no updates available (regrets and couldn't get updates to Lori for today)

HALDIMAND NORFOLK

- Held a Compassion Fatigue workshop in February 2018– 166 participants
- Looking at doing something very similar in the next year
- Would be a good webinar

BRANTFORD

- Court remand process issues

HAMILTON

- Safe beds will be up and running in June at the Barrett Centre
- Developing infrastructure for the beds
- Will be looking at how HSJCC will use the safe beds

REVIEWING CASE REVIEW TABLE COMPONENT OF THE HAMILTON LOCAL HSJCC

- Lori has been collaborating with the committee members, very supportive
- Drift of the original concepts brought to the table by members
- Lori has been visiting other tables to see what other communities are doing
- Lori has reviewed all the situation table guidelines
- Situation training done online (free if you're interested – *Google Laurier Situation Table Training*)
- Jill and Lori meeting with privacy on May 14, 2018- Hamilton table will take direction from privacy
- Director (Holly Raymond) is very supportive with the future direction of the table

ABI & YOUTH-DEB

- ABI and youth committees presently on hold
- McMaster pulled out of the youth committee and they were key players
- Next youth meeting cancelled due to union labour dispute
- Will try to get it back on track but not sure if it will be possible
- Not getting the commitment from the members
- Will relook at it to see if they can get it going again