

MINUTES

Hamilton Local Human Service and Justice Coordinating Committee

Thursday, January 17, 2019, 12:15 p.m. (Lunch)

12:30 p.m. – 2 p.m. (Meeting)

CMHA Office Building, 131 John St. S, Third Floor Board Room

Present:

Jill Pollock, CMHA	Melissa Bond, Recording Secretary
Sherry Lewis, COAST Project Assistant	Ruth Greenspan
Fraya Mortensen, Probation & Parole	Salomeh Mohajer, HWDC
Sandra Kurdziel, Social Navigation Program	Gene Uchida, Acquired Brain Injury Program
Craig Fraser, Crown Attorney	Liane Taylor, SJHH Forensic Services
Emily Smith, Notre Dame House	Keri Zammit
Martha Harvie, DSO	Helen Harris, HealthLinks
Jessica Montana, Aboriginal Courtworker	Angela Isoki, Mental Health Nurse, Correctional Service Canada
Danielle Newton, Contact Hamilton	Steve Holmes, Hamilton Police Service

Regrets:

Lori Dunne, Co-Chair	Donna deJong, John Howard Society
Kristen Emery, DSO	Jennifer Johnston, HWDC
Heather Saunders, SJH Community Schizophrenia Integration Services	Jennifer Sansalone, Community Schizophrenia Integration Services
Deborah McGrath, COAST Hamilton	Gale Melligan, CTO Coordinator
Barb Benedict, , Forensic Psychiatry Program	

Absent:

Allison Hibbett, Bethesda Services	Carrie Collier
Todd Norman, Crown Attorney	John Monetta, ACTT2
Fiona Kouyoumdjian, GP, HFHT	Elizabeth Barrett
Karen McLeod, ACTT2	Vanessa Heaney
Lisa Whittingham	Sue Phipps
Kathryn Lanza, COAST	Lisa Whittingham
Kimberley McCallum, GP	Barb Benedict, SJHH Forensic Services
Angela Ethelstan	Angela Isoki
Kailey Doxtator, Aboriginal Court Services Support Worker	Michal Siekierski, Schizophrenia Service
Michelle Semonovitch, Mental Health Outreach Program	Adele Newcombe, Psychiatric Emergency Services
Jill Collins, Ontario Native Women's Association	Lisa Gajewicz, John Howard Society of Hamilton, Burlington and Area
Ian Lockett	

- **Welcome and Introductions**

Jill Pollock welcomed everyone and introductions were made around the table.

- **Review and Adoption of minutes from December 20, 2018**

The minutes were reviewed and no changes were brought forward. Fraya Mortensen approved the minutes and Steve Holmes seconded the minutes.

- **Additions to Agenda**

- Provincial HSJCC call for abstracts

- **Presentation: Virtual Reality Tool (Brandon Sunstrum – SJHH Knowledge Translation Specialist)**

- Brandon Sunstrum discussed the virtual reality tool and provided a demonstration
- Currently three scenarios are being used for the training and orientation of staff:
 1. Prison Segregation Cell
 - From the perspective of an individual in segregation
 - Simulation lasts up to an hour
 - Participant can knock/bang on the walls, but no one answers
 2. SJHH Seclusion Room
 - Participant must get attention of staff in order to use washroom which is located outside of the seclusion room
 - Creates empathy towards clients when putting them into seclusion
 - Emphasizes difficulties of getting staff attention
 - Various responses are given by staff i.e. "Calm down", "We can't let you out if your yelling", or no response at all
 3. Patient Room at SJHH
 - There are hidden contraband items in the room which needs to be found by staff
 - Provides staff with a sense of the popular hiding spots clients use
 - Helpful resource when staff are performing client room searches on inpatient units
- A fourth scenario which depicts an inpatient unit at night with an unknown patient screaming is also currently in development
- SJHH would eventually like to share this technology with corrections and other agencies
- An article was published by the Hamilton Spectator on December 24, 2018 regarding the tool
<https://www.thespec.com/news-story/9098429-can-you-stand-segregation-these-researchers-are-using-virtual-reality-to-let-hospital-staff-see-through-their-patients-eyes/>

- For anyone who would like more information or a demonstration, please contact Brandon Sunstrum

Guest speaker contact information:

Brandon Sunstrum
SJHH Knowledge Translation Specialist
Forensic Psychiatry Program
Phone: 905-522-1155 ext. 36376
Fax: 905-381-5663
Email: bsunstru@stjoes.ca

- **Updates**

I. Other presentations/speakers - Jill

- Chelsea Chesson and Jennifer Schultz-Stowe from YWCA will be presenting on the Snoezelen Room in February
- Also in February. Lori Dunne will be presenting an overview on the 3 HSJCC levels (Provincial, Regional and our Local Hamilton table) regarding the function of each table, funding, and how they inter-relate with each other.

II. Standardization Updates – Jill

- A new student will be starting with Lori Dunne on Jan 7, 2019
 - His name is Toby Merritt
 - Will be working on 2 LHIN projects:
 - Reviewing Case Management Models (local-to international)
 - Looking at Mental Health and Addiction protocols across Ontario in non-schedule 1 facilities. There are 3 non-schedule 1 facilities in our LHIN and we are looking to see what we can be done to improve our model, transfer to schedule 1 facilities and best practices.
- The COAST/MCRRT documents are still in the re-formatting stage and will go out shortly for the 2nd (last review)
 - After 2nd review is complete, we are looking at finalizing
 - Will also be working with OPP at creating documents/protocols from a Provincial lens.

III. System Gap Analysis – Jill

- This has not been scheduled yet
- Still want to move forward on this project. Please let Jill Pollock and/or Lori Dune know if you are interested. We have only had two people who are interested thus far.
- This meeting may be held at West 5th campus

IV. Membership Engagement – Jill

- Lori Dunne and Jill Pollock met to discuss our HSJCC Local table
 - Looking at different ways to increase the table's function and operation
 - Have been trying to schedule guest speakers or education-based information sessions at the beginning of each meeting; however, it's unclear whether or not this is helpful or of interest to members
 - We'd like to hear your input so that it becomes a shared table that meets the majority's needs
 - A short 2-5 minute survey will be developed and dispersed to the members
 - Questions will include, "what do you like about the table, what is not working well, what content would you like to see, what speakers/education sessions (if any) would be of benefit
 - We'll try to make this survey available online and anonymous
- It was also discussed about increasing membership engagement
 - Membership attendance has always been exceptionally good, or high, but the work done within the table has really been limited to Provincial systems updates and client cases. The response rate for working on subcommittees, special projects, and HSJCC work plans has notoriously been low, and it's challenging to operate a table this way. We're reaching out to other HSJCC tables to see if there are unique ways in which their members are engaged.

V. CTO Project - Jill

- Moving along well
- Passed the ethics approval
- Project is looking for participants
- Once proposal is approved, Lori Dunne will send email about focus group meeting

• Program Updates

- As of March 31st TA Patterson will be closing its doors and Deirdra D. Burke will no longer be a part of the HSJCC table
- LHIN will be moving from 14 to 5 oversight bodies
- Hamilton East Health Link has been renamed 'The Coordinated and Transition Team'
 - Helen Harris, Manager of Health Links briefly spoke to the table about the name change and provided handouts (see attached)

• Case Reviews

- 8 cases were discussed
- 1 case was closed
- 1 new case was added