

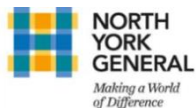
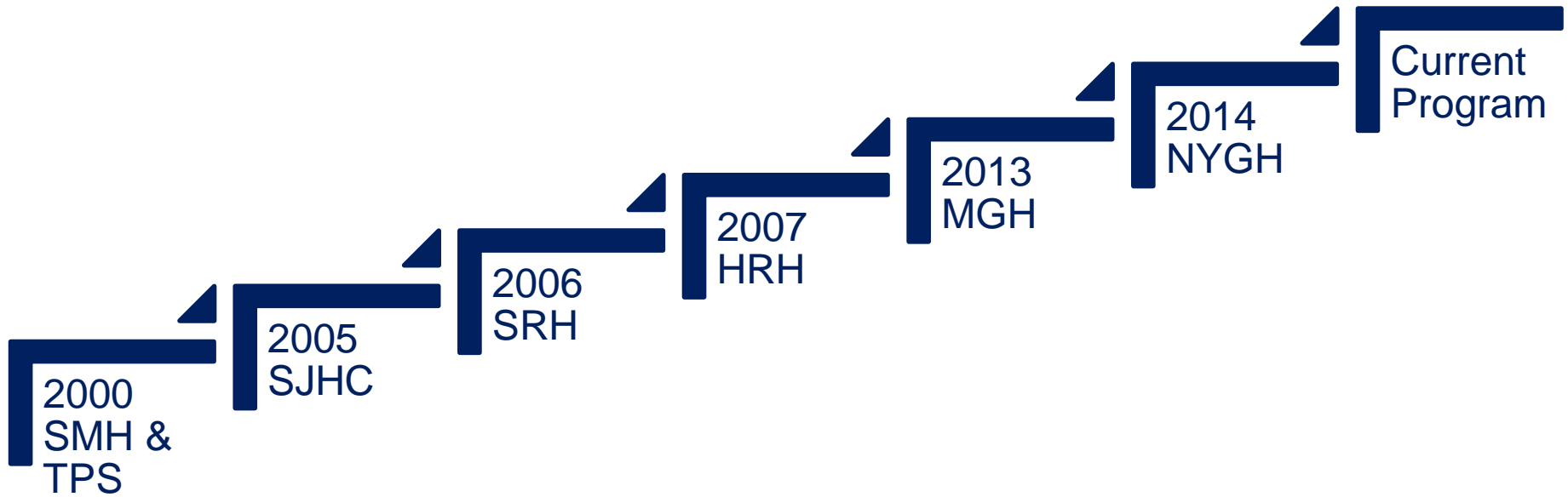
City of Toronto Mobile Crisis Intervention Team Program



St. Michael's
Inspired Care. Inspiring Science.



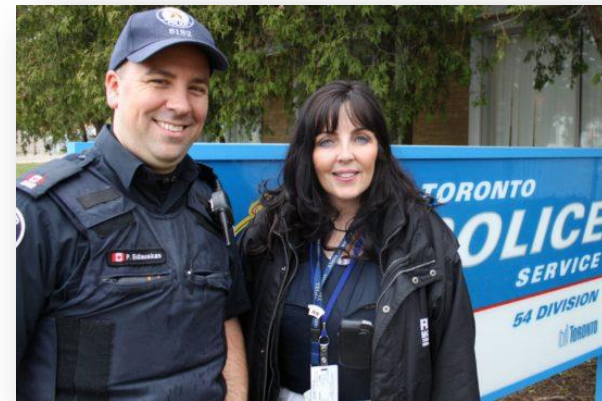
History of MCIT



Mobile Crisis Intervention Team



- Partners a mental health registered nurse and a specially trained police officer.
- Provides a community response to individuals who are experiencing a crisis.



St. Michael's
Inspired Care. Inspiring Science.



ST JOSEPH'S
HEALTH CENTRE TORONTO



SCARBOROUGH AND ROUGE HOSPITAL



Program Goals



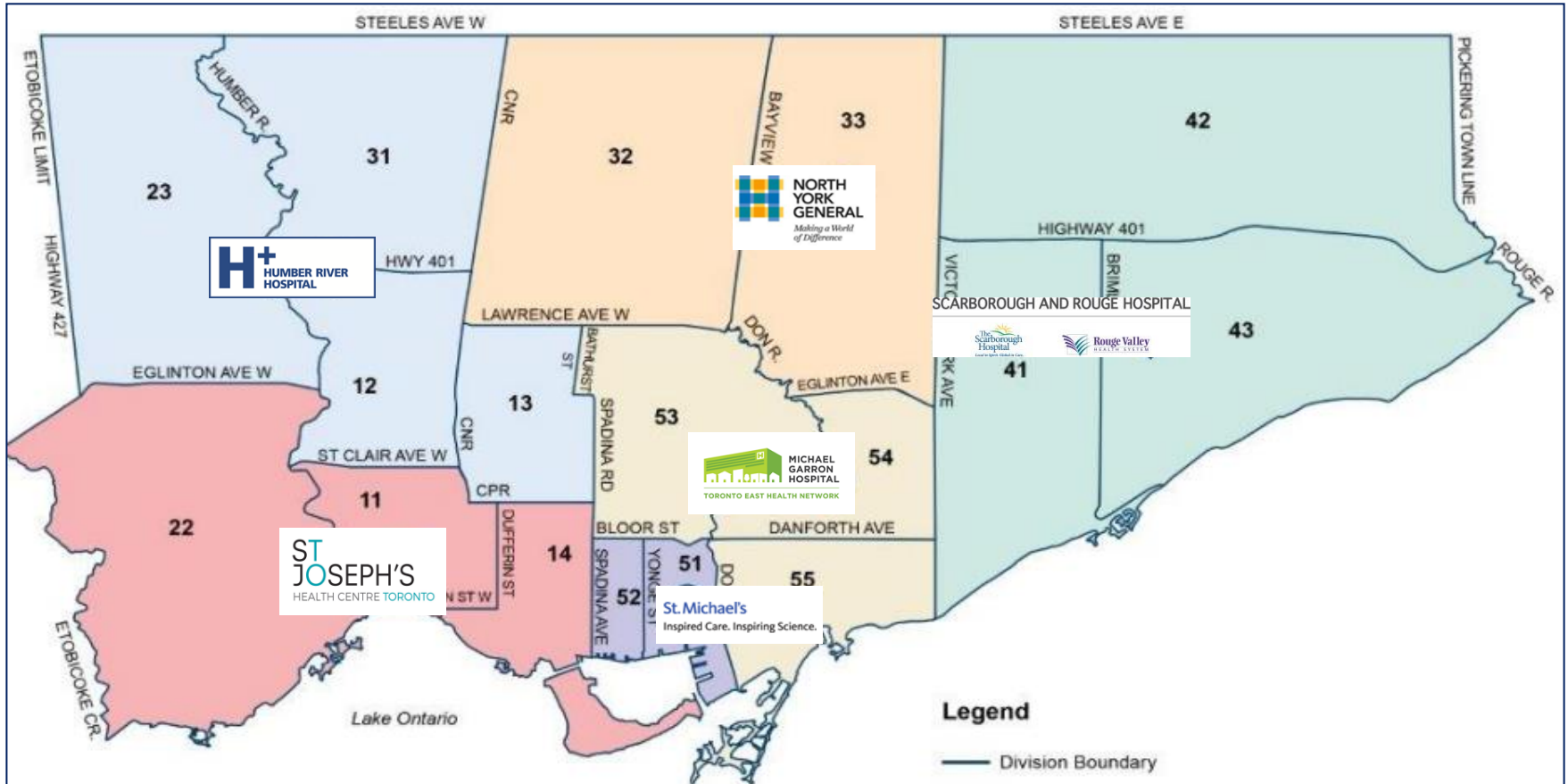
- Provide prompt assessment and support to a person experiencing a crisis.
- De-escalate and prevent injury.
- Link people in mental health crises to appropriate community services if follow-up treatment is recommended.
- Reduce pressure on the justice system.
- Reduce visits to emergency department.



SCARBOROUGH AND ROUGE HOSPITAL



City of Toronto MCIT Program



Roles



Complementary, yet distinct.

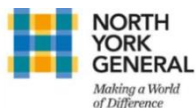
Officer	Nurse
<ul style="list-style-type: none">• Ensures safety and security of everyone on the scene.• Utilizes Section 17 under Mental Health Act (MHA).• Executes MHA Forms.• Determines need for follow-up	<ul style="list-style-type: none">• Completes Mental Health Assessment.• Collaborates with officer in apprehension decision-making.• Facilitates improved communication with Emergency Department.• Determines most appropriate continuation of care.• Determines need for follow-up.



Benefits of MCIT



- ✓ Combined mental health and police expertise leads to better care
- ✓ Clients seen in their own setting
- ✓ De-escalate and avert injury
- ✓ Support and re-assure clients



SCARBOROUGH AND ROUGE HOSPITAL



Evaluating MCIT in Toronto



Reports written in 2014, 2015, and 2017 found...

- MCIT helps keep care in the community.
- MCIT prevents unnecessary admissions to the ED and interactions with the justice system.
- Client feedback indicates overall satisfaction with MCIT encounters including high levels of safety, respect, and de-escalation.



St. Michael's
Inspired Care. Inspiring Science.



ST
JOSEPH'S
HEALTH CENTRE TORONTO



SCARBOROUGH AND ROUGE HOSPITAL



Enhanced Service & Level of Care



Higher quality of care has resulted from:

- Increased time spent with clients
- Reduced handcuff use
- Increased shared decision making between MCIT and clients
- More sensitive communication
- Decreased stigma
- Greater Primary Response Unit collaboration



St. Michael's
Inspired Care. Inspiring Science.



ST JOSEPH'S
HEALTH CENTRE TORONTO



SCARBOROUGH AND ROUGE HOSPITAL



Percentage of PIC Calls Attended by MCIT



2013	2014	2015	2016
20% (4,119 / 20,562)	23% (5,124 / 22,357)	26% (6,148 / 23,302)	26% (6,638 / 25,613)

- # of person in crisis calls to TPS continues to rise
- Calls attended continues to increase for MCIT



SCARBOROUGH AND ROUGE HOSPITAL



Team Distribution & Hours

Abbreviation	Health Centre	Divisions	Hours of Operation
HRH	Humber River Hospital	12, 13, 23, 31 <ul style="list-style-type: none"> • 2 teams Mon - Thurs • 1 team Fri - Sun 	11am-9pm
SJHC	St. Joseph's Hospital	11,14, 22 <ul style="list-style-type: none"> • 2 teams Mon - Thurs • 1 team Fri - Sun 	11am-9pm
SMH	St. Michael's Hospital	51, 52 1 team Mon - Sun	11am-9pm
MGH	Michael Garron Hospital	53, 54, 55 <ul style="list-style-type: none"> • 2 teams Mon - Thurs • 1 team Fri - Sun 	12pm-10pm
SRH	Scarborough & Rouge Hospital	41, 42, 43 <ul style="list-style-type: none"> • 2 teams Mon - Thurs • 1 team Fri - Sun 	12pm-10pm
NYGH	North York General Hospital	32, 33 <ul style="list-style-type: none"> • 1 team Mon - Sun 	12pm-10pm

Frequently Asked Questions



What types of calls do MCIT respond to?

- Suicidal
- Psychotic
- Depression
- Anxiety
- Forms (1, 2, 47, 9): can assist but generally a PRU function

What types of calls do they not respond to?

- Violent individuals with weapons
- Overdoses



St. Michael's
Inspired Care. Inspiring Science.



ST
JOSEPH'S
HEALTH CENTRE TORONTO



SCARBOROUGH AND ROUGE HOSPITAL



Video Clip

Inside Toronto Police Service's Mobile Crisis Intervention Teams

<https://youtu.be/osrzl06wT5E>



QUESTIONS?



For More Information Contact

Leah Dunbar
MCIT Project Manager
Leah.Dunbar@tehn.ca
416-469-6580 ext. 3891

PC August Bonomo
#10326
Mental Health /
MCIT Coordinator
August.Bonomo@torontopolice.on.ca
416-808-0168