



North York Human Services and Justice Coordinating Committee (NY-HSJCC)

Meeting Minutes

September 10, 2015

1:00 p.m. – 2:30 p.m.

Metro North Court Library, 1000 Finch Avenue West

Present: Andrew Graham (Co-chair), Cota; Jack Grossman, Judiciary; Tammy Tinney, NYG; Kailey Feldman, NYG; Georgia Koulis, Duty Counsel; Stephanie Gloyn, CAMH-Toronto Justice Service Collaborative; Sheine Mankovshy, Judiciary; Dawnmarie Harriott, Working for Change; Bronwen Sims, Working for Change; Domenica Dileo, HSJCC; Riun Shandle, Judiciary

Regrets: Susan Adams (Co-chair) Defense Counsel; Debbie Lynch, CTYS, New Outlook; NYG; Amir Butt, Toronto Police Service; Sheila Cressman, Crown Attorney's Office; Michael Story, Duty Counsel; Diana Korn-Hassani, Toronto Police Service; Jessica Lee, CMHA; Daniel DeSantis, Crown Attorney's Office; Arthur Stratton, Probation and Parole, Black Creek Office; Patricia Pagnani, Toronto Bail Program; Andrea Monteiro, Toronto South Detention Centre; Nancy Blades, Cota; Nirmala Budhram, Toronto South Detention Centre

Welcome and Introductions

- Everybody introduced themselves. Justice Jack Grossman introduced Justice Riun Shandler. He will be replacing Justice Jack Grossman on the committee. Sheine Mankovsky, Judiciary was welcomed. She is a Justice of the Peace at the 1000 Finch, Avenue West Courthouse

Review of May 7, 2015, minutes

- Approved with the following amendments: page 2 under Tammy Tinney's presentation, there are no self-referrals only referrals by agencies and organizations. Eligibility is 18 to 65 years old.

Business Arising from the Minutes

- Andrew Graham reported to the committee that the Refugee Law Group is interested in presenting at a future Lunch and Learn on the topic of law, mental health and refugees, which was supported by the committee. Immigration, Refugees and Mental Health was a Lunch and Learn topic identified by the committee. The Lunch and Learn to take place early 2016.

- Domenica Dileo reported on the information gathered by the S-HSJCC about the 24-hour pharmacies in the Toronto area, which was compiled to address access to psychiatric medication based on clients, inmates and family needs.
- It was acknowledged that the information is helpful to address the gap of continuity of medication. Also, Connex Ontario and 2-1-1 Toronto are free referral services providing information about services within the catchment area the person resides. Their written information and the delivery of the materials is free. Please call or email them to request brochures.
- The contact list for the 24 hour pharmacies is based on the geographical location of the Toronto Local HSJCCs. Domenica Dileo will distribute it with the minutes.

Lunch and Learns

- Domenica Dileo reported that Amber Kellen, Director of Community Initiatives, Policy and Research from the John Howard Society of Toronto and Andrea Monteiro, Deputy Superintendent Treatment and Programs, Toronto South Detention Centre are interested in presenting at the next Lunch and Learn. The tentative date is Monday, October 26 at the North York Courthouse from 1:00 to 2:00 p.m. Lunch will be provided.
- Domenica Dileo will follow-up with a courtroom booking.
- When Lunch and Learn logistics are finalized an invite will be sent asking members to RSVP.

Presentation: Dawnmarie Harriott and Bronwen Sims from Working for Change

- Working for Change developed Voices from the Street which is an in-depth leadership training program comprised of people who have had direct experience with homelessness, poverty, and/or mental health issues. The Voices from the Street - Working for Change program provides 12 weeks of leadership training for people with lived experience. It offers those people the opportunity to use their experience to advocate and help shape policies.
- Based on the learning from the At Home/Chez Soi initiative which was a four-year project aimed at offering support to people experiencing homelessness and mental health issues, Voices from the Street developed the leadership training program. The At Home/Chez Soi project had many challenges because participants had no leadership training thus making it difficult for them to participate in settings where they had no previous training or experience. The learning that came out of the At Home/Chez Soi project is incorporated into the Voices from the Street training program.
- The Voices from the Streets leadership program addresses boundaries, office etiquette, and communication skills and provides a systemic analysis on issues.
- Challenges people face when joining committees: large learning curve, acronyms, specific language for every context
- Everyone has to be on board to include people with lived experience.
- Preferable that two people with lived experience are on the committee to provide support.

- It takes time to integrate.
- Dawnmarie Harriott is working with the S-HSJCC to recruit members with lived experience. The DT-HSJCC has decided to do its own recruitment and she has joined the committee.
- When screening, it's important to ask people if they have support in their lives.
- Bronwen Sims is a person with lived experience and also a peer support worker at CAMH. She spoke of her own experience on committees and her learning curve.
- Both were thanked for their informative presentation

Terms of Reference

- The Terms of Reference is reviewed annually and was distributed prior to the meeting and approved.

Agency/Organization Updates

- Andrew Graham reported that Dr. Gojer's contract has expired and Cota is looking at other consultants to look after psychiatric needs at the courthouse. He will update the committee at the next meeting.
- Tammy Tinney reported on the North York General, Mental Health and Justice Treatment and Support Services. She introduced Kailey Feldman the new part-time social worker.
- There has been an influx of referrals and having Kailey Feldman is helpful to address wait times.
- Anticipated wait time is approximately two weeks.
- NYG has increased psychiatric service to include two part-time psychiatrists and wait time is about four to six weeks.

Service Co-ordination Issues

- Georgia Koulis reported that the TTC tokens, food vouchers and Presto cards are almost distributed for the first quarter.
- There's been an increased need for these items, most likely because some agencies don't have a budget or have cut their own budgets of these items, which puts more pressure on the ones that the T-HSJCC provides.
- It was suggested that Duty Counsel, Cota, the Salvation Army and the Bail program meet and problem solve the situation. Andrew Graham will be the lead.
- The need for Presto cards has increased because the Toronto South Detention Centre is not operating at full capacity and many inmates are at Maplehurst Correctional Facility. It was anticipated that when Toronto South Detention Centre opened, more inmates would have transferred there, but that did not happen.
- It was decided to request from the T-HSJCC \$500 in TTC Tokens and \$500 in Food Vouchers and five Presto cards.

- The committee has agreed to initiate a clothing drive in the courthouse and to request all staff donate winter clothing. Andrew Graham will lead this project.

Updates from the T-HSJCC and P-HSJCC

- ***Service Resolution Process for Toronto*** - Stephanie Gloyn provided the background information to the Service Resolution Process in Toronto and the Justice Service Collaborative. The T-HSJCC Complex Care Sub-Committee partnered with Taylor Newberry Consulting to conduct a feasibility study of a service resolution process, which is an approach to creative problem solving and customized service access for people with complex needs.
- It is a multi-sector table where management and senior decision makers come together to problem solve, which is different than case conferencing.
- The T-HSJCC and CAMH have partnered to move the service resolution forward for Toronto and have signed a project charter, which includes working together for 16 months.
- The first step is to create a working group to help define the scope. She extended an invitation to all the HSJCCs to participate. The first meeting will take place on September 28th from 2:30 p.m. to 4:00 p.m.
- Working group will have monthly meetings for the first six to eight months.
- If interested or require more information please contact Stephanie Gloyn at: Stephanie.Gloyn@camh.ca
- Once the working group is developed, will look for gaps then strategically recruit.
- Narrow down who the service resolution is for.
- Looking at a pilot project because Toronto is so large, with hopes for expansion.
- The Executive Summary, and the Project Charter will be distributed to the members.

Presenter for next meeting

- Andrew Graham will contact Eva's Youth Shelter to present at the November 5th meeting.

Actions

- Andrew Graham will confirm a presenter for the Immigration, Refugee and Mental Health Lunch and Learn session.
- Domenica Dileo will request additional funds for the increased TTC tokens, food vouchers and Presto cards needs from the T-HSJCC.
- Domenica Dileo to book a courtroom for the October 26th Lunch and Learn.
- Andrew Graham will contact Eva's Youth Shelter for a presenter at the next meeting.
- Meeting for Duty Counsel, Bail Program, Salvation Army, Cota and Parole and Probation to discuss TTC tokens and food vouchers distribution. Andrew Graham is the lead.

Next Meeting

November 5, 2015

1 p.m. – 2:30 p.m.

Metro North Court Library, 1000 Finch Avenue West

Presenter – TBD