



HSJCC

North York

Behavioural Management Support Services

A 26 year history of exceptional service.

SINCE 1988

knowledge • experience • choice

Why we exist...

- There are no perfect organizational and staffing constructs– we fill the gaps for:
 - Organizational structures unable to account for or respond to exceptional circumstances;
 - Behavior that develops that threatens staff, clients or is outside of the operation's capabilities;
 - Staffing, capacity demands or legal directives that require responsiveness and flexibility beyond the norm.
 - We are NOT – a long term staffing agency.

Bartimaeus Service Sectors

Our organizational structure

Support Services – Organizations

Developmental Services

Education Services

Justice Services

Senior Services

ABI & Rehabilitation Services

Supervised Visitation – Custody & Access/Specialized

Bartimaeus Support Service Coordinators

- Across Southern/Central Ontario our 7 Coordinators:
 - Manage @ 500 multi-disciplinarian Associates;
 - Operate as the primary point of contact with each client agency/organization and our service contracts – 24/7, 365 days per annum;
 - Specifically match Associates to client needs and manage all aspects of the service contract from inception to completion.

Bartimaeus Support Service Coordinators

- Specialize in meeting your needs and are:
 - Committed to working within team based relationships with other professionals, projecting costs and assisting in the design of effective and appropriate client-centered goals;
 - Knowledgeable, experienced and can coordinate with specialized medical & legal service, provision;
 - Highly skilled in providing ongoing field consultation and support;
 - Able to identify appropriate client-centered community resources as needed.

Bartimaeus Support Service Coordinators

- Case Management & Communication:
 - Case management always resides with the contracting body;
 - All cases are considered to be short term support;
 - Reporting and communication is designed to work within your constructs and meet your requirements while conforming to all privacy requirements;
 - Coordinators are knowledgeable and can be helpful in identifying case funding sources.

The backbone of our Services... our Associates

- An uncompromising approach to staffing:
 - A university degree or specific college diploma with a minimum of 5 years of experience managing challenging behaviour;
 - Crisis prevention/intervention training and professional liability insurance;
 - Specifically matched to client needs and managed through the on-going support of the Service Coordinator.

Anna's Service Areas

- Developmental Services:
 - Where our services have been provided:
 - Family Home – behaviour programming, family support & respite services;
 - School/Day/Vocational Programs; and
 - Hospital/Residential Programs.
 - Our Associates assist with:
 - Behavioural interventions, activities of daily living, home management, recreation & leisure, social networking, vocational reintegration and stabilization, educational reintegration and stabilization & family education.

Anna's Service Areas

- Health Care & Hospital Support:
 - The service is focused on the safety of clients and health care staff, and in situations where one-to-one support would be helpful during hospitalization. Support and consultation are also available to the nursing team.

Anna's Service Areas

- Education:
 - Our Education services are available to public and private schools and their students. We also assist in situations that require specialized behavioural interventions with students who are experiencing extreme behavioural, emotional, psychological and developmental challenges.
- Our service supports:
 - Students in crisis situations;
 - Students moving from specialized programs back into the mainstream;
 - Interim behavioural plans and programs;
 - Teachers, school administrators and other stakeholders working with challenging students or situations;
 - Our services are designed to meet the needs identified by the school and respond to the direction set by school personnel.

Anna's Service Areas

- Senior Services:
 - We provide support to seniors with complex care needs, to their families and health-care providers for over 20 years. Our services address behaviour, cognitive, emotional, physical and/or social difficulties that accompany aging.
 - **We offer four distinct services:**
 - Assistance to seniors who are experiencing emotional, psychological and behavioural challenges;
 - Assistance to families and health care professionals in making appropriate plans based on available resources;
 - Ongoing support to ensure plans are in place and monitored for effectiveness;
 - One-to-one behavioural intervention and support to seniors with responsive behaviours;

Anna's Service Areas

- Justice Services – Youth & Adult:
 - Services provided to adult community and youth custody and community facilities whose clients are experiencing severe difficulties, mental health issues and/or are developmentally challenged
 - **We offer:**
 - In-facility service;
 - Community integration & support;
 - Escort and supervision;
 - Education & training.

In Toronto and Peel Region...

Support Services, Developmental Services etc.



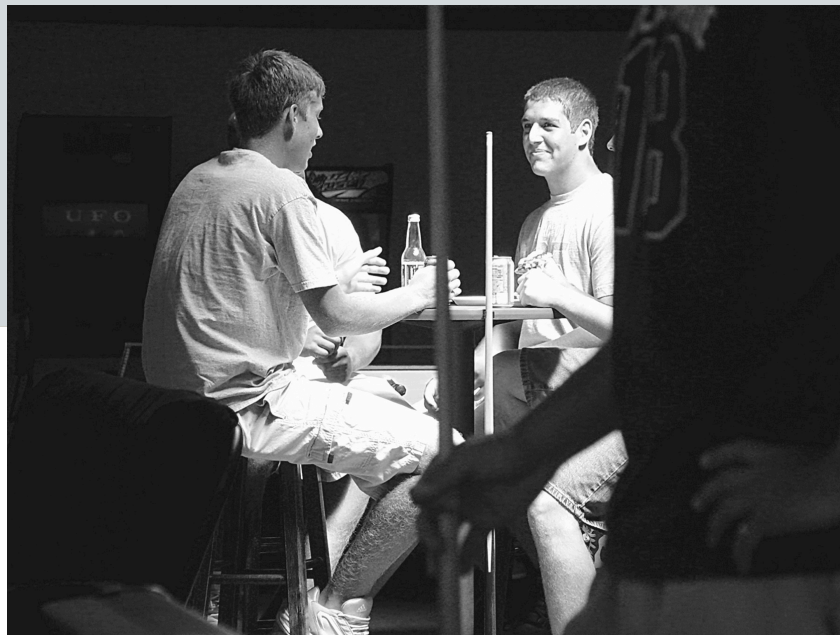
Anna D'Agostino

Anna is a professional Child and Youth Worker and brings with her a vast amount of dedication to children, youth, adults and families. Anna has over 21 years of experience, (14+ as a Service Coordinator), in children's mental health, child welfare, youth justice and with individuals with special needs.

Anna is responsible for the largest service area within Bartimaeus.

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Bartimaeus



**26 years of direct support to agencies, organizations,
individuals and their families.**