

NORTHWEST REGIONAL CENTRE OF RESPONSIBILITY (COR) MEETING MINUTES

(Formerly known as the Northwest Regional HSJCC)

DATE: January 24, 2019	TIME: 1:30 PM – 3:30 PM EST	CHAIR: Sara Dias
MEETING CALLED TO ORDER: 1:30 PM EST	LOCATION: Adobe Connect	RECORDER: Wendy Rahn
<p>ATTENDEES: Andrea Warywoda (NWLHIN), Ambili Kariaparambil-Rajam (Lakehead Univeristy), Aimee Jaun (Lakehead University), Alice Bellavance (BISNO), Anna-Marie Eckensweiler (OPTIONS Northwest), Brian McInnes (PWLE), Candace Davies (NOSP), Cathy Clara (SJCG), Cynthia Olsen (Thunder Bay Drug Strategy), Darlene Niemi (CCTB), Deb Scharf (Lakehead University), Georgina McKinnon (P.A.C.E.), Glenda Carleton (C.S.B.D.), Jack Cleverdon (Catholic Family Development Centre), Jeff Upton (Lakehead Public Schools), Jennifer Hyslop (CMHA Thunder Bay), Jennifer Moore (Dilico Anishinabek), Juanita Lawson (Norwest CHC), Julia MacArthur (TBCC), Kelly Hall (OPP – Red Lake), LeeAnn Chevrette (Crime Prevention Council), Michael Maunula (LCCC), Nancy Chamberlain (Thunder Bay Counselling), Nicole Beaulieu (NOSP)Robert Bernie (OPP),Rose Viel (Centr’Elles), Sara Dias (CMHA Kenora), Shannon Cormier (NOSP), Terri Horan (Greenstone Victim Services), Meagan Drebit (Dilico), Julia MacArthur (Thunder Bay Counselling), Mariah Maddock, (Coordinator – CMHA Thunder Bay), Wendy Rahn (Recorder), Megan Tiernan (CAMH), Gary Adams (CMHA Thunder Bay – IT Support)</p>		
<p>REGRETS: Christine Lebert (CAMH), Gord Porter (NW LHIN), Rose Bakke (Thunder Bay CAS), Rhea Starkes (Marjory House), Nicole LaTour (Alpha Court), Derek Johnson (Anishinabek Police Service), Darcy Price (TBRHSC)</p>		

Topic	Action Item - Decision	Timeline	Outcome/Documents
Overview of Virtual Meeting Space	Megan Tiernan, CAMH provided an overview of the Adobe Connect virtual meeting space		
1. Welcome & Introduction	Sara welcomed everyone and new COR members were introduced: <ul style="list-style-type: none"> Trevor Giertuga, Deputy Superintendent of Programs at the Thunder Bay Correctional Centre Jessica Logozzo, Director of System Strategy and Innovation, North West LHIN 		<i>Updated COR Membership List attached.</i>
2. Conflict of Interest	No Conflicts of Interest were declared.		
3. Consent Agenda			

<p>3.1 COR Meeting Agenda – Jan. 24th 2018</p> <p>3.2 COR Minutes & Outcomes Report – Nov. 29th, 2018</p> <p>3.3 COR Priority-Setting Exercise Responses – Nov. 29th, 2018</p> <p>3.4 Virtual Meeting Evaluation Report – Nov. 29th, 2018</p> <p>3.5 Kenora RISK Forum Panel Feedback – Nov. 20th, 2018</p> <p>3.6 2019-2020 HSJCC Work Plan</p> <p>3.7 Crisis Services Consultation Update</p>	<p>There are 7 items included in the consent agenda today. These include:</p> <ul style="list-style-type: none"> • COR Meeting Agenda – Jan. 24th 2018 • COR Minutes & Outcomes Report – Nov. 29th 2018 • COR Priority-Setting Exercise Responses – Nov. 29th 2018 • Virtual Meeting Evaluation Report – Nov. 29th 2018 • Kenora RISK Forum Panel Feedback – Nov. 20th 2018 • 2019 - 2020 HSJCC Work Plan • Crisis Services Consultation Update <p><i>Motion: To remove 3.3 and 3.6 as they do not include Kenora/Rainy River District HSJCC submissions</i> <i>Moved by: Jack Cleverdon</i> <i>Seconded by: Georgina McKinnon</i> <i>Carried</i></p> <p><i>Motion: To approve the items 3.1, 3.2, 3.4, 3.5, and 3.7 in the Consent Agenda</i> <i>Moved by: Brian McInnes</i> <i>Seconded by: Jennifer Hyslop</i> <i>Carried</i></p>		<p><i>Approved Consent Agenda Items attached</i></p>
<p>4 Continuous Quality Improvement Evaluation Findings Presentation</p>	<p>Dr. Deb Scharf (Lakehead University) presented findings from the Continuous Quality Improvement Research on the Thunder Bay Situation Table that has been completed by her Team.</p> <p>Findings from the research indicate that the Thunder Bay Situation Table is appropriately identifying and serving a diverse clientele with complex needs; successfully engaging the right service providers in addressing Situations of AER; and collecting a rich data set to support CQI opportunities and ongoing evaluation.</p> <p>Question: Is there a way to include data beyond six months in the report? This report includes first 6 months because of turn around from</p>		<p><u><i>Presentation Slides Attached</i></u></p>

	<p>time of data received to report production.</p> <p>Question: Is there a way to look at the reasons why AER was not reduced? A Quality Improvement Task Force will be explored to periodically analyze Situation Table data and reasons risk was not reduced (were there systemic barriers, etc)</p> <p>Next Steps: The full report will be distributed to the COR. Recommendations made in the report will be followed up on by the Coordinator and shared with Situation Table membership and other local planning tables, as appropriate.</p> <p>Action: Mariah to follow up on recommendations outlined in the report and share with Thunder Bay Situation Table members/other local planning tables, as needed.</p>		
5. New Business			
5.1 Working Group/Task Force/Think Tank Updates (Motion)			
5.1.2 - COR Terms of Reference Task Force	<p>Mariah provided a 10-minute PowerPoint presentation on the revisions made by the COR Terms of Reference Task Force.</p> <p>Motion: To adopt the Northwest Regional Centre of Responsibility Terms of Reference and accept the recommendations made by the COR Terms of Reference Task Force.</p> <p>Moved by: Diane Atkinson Seconded by: Rose Veil Carried.</p>		<i>COR Terms of Reference Recommendations Presentation Attached</i>
5.2.1 – Emerging Systemic Highlights, Trends and Observations – Small Group Discussion	<p>Members broke out into breakout rooms for 15 minutes for a small group activity and answered the following question:</p>		

	<p>1. What issues are we seeing in our region across the human services, justice and social service sectors?</p> <p>Group 1:</p> <ul style="list-style-type: none"> • Staffing: Recruitment and Retention, Small to mid-sized agencies struggle to retain skilled staff as they are often offered work by other community partners at a more enticing package (salary plus benefits) which our agencies cannot compete against. This is especially an issue for agencies that have small staff sizes and streamlined budgets. • Research has shown that the Situation Table is a vital part of the intervention strategy to reach out to the most vulnerable area of our population. With the recent changes to the provincial government, there is an opportunity for the NWCOR need to advocate for this model as it works and with the reduction in programs such as the Mobilization Team at Lutheran Community Care we need to develop stronger partnerships to address the gaps even if the funding is not there. • Standing cases that do not get through the AER process as they are not deemed “acute” such as homelessness... could explore developing a sub-committee to address programs, services and gaps that are not being presently offered and/or are underfunded and need additional supports to meet the growing need. <p>Group 2:</p> <ul style="list-style-type: none"> • Lack of services in some areas • Higher level intensity services not available in every community • Red Lake – lack of Crisis Services (ED only place to take people after hours for mental health-related calls to police for service) • Child welfare and education system need to participate in these table and discussions • Truancy & Chronic Absenteeism 		
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	<ul style="list-style-type: none"> • Transportation to Schedule 1 Facilities <p>Group 3:</p> <ul style="list-style-type: none"> • Racism • Increasing gang violence, Human trafficking, Gang Violence - people in conflict with each other • Quick to call in Police to resolve rather than trying to resolve one-on-one, taking Police away from more emergency services • Lack of funding for Police Services • lack of affordable sustainable funding for Situation Tables • the greenstone area will be soon entering into a "Boom Cycle" with the goldmine gearing up. Based on previous experience with other communities (i.e. hemlo gold mine) this will bring a lot of things • Crisis Services • Need to create enhanced after 4:30 responses to alleviate pressure on police • homelessness remains a systemic issue we need to continue to address in a more coordinated way. the lack of affordable safe housing <p>Group 4:</p> <ul style="list-style-type: none"> • Systemic racism • lack of crisis services in district • difficulty retaining and attracting staff • increase in organized crime (gangs) • human trafficking <p>2. How do we leverage the skills and expertise of the members here to address systemic barriers across human services, justice and social service?</p> <p>Group 1:</p> <ul style="list-style-type: none"> • Need to work more closely with other foundations or funders to bring them into the loop. Many are interested in a collective consciousness and the development of a 		
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	<p>community impact plan.</p> <p>Group 2:</p> <ul style="list-style-type: none"> • Working Groups/Think Tanks/Task Force Model working well to bring together COR members and other experts • Issues management <p>Group 3:</p> <ul style="list-style-type: none"> • Need letters of support to Feds and Prov; we are a hub here and many people coming here and not providing the levels of support required (they have responsibility for various issues, healthcare, educations, etc.). • there is a growing awareness of Police's response to social issues in the community volume of calls to Joint Mobile Response Team (no stable funding) <p>Group 4</p> <ul style="list-style-type: none"> • Sharing resources • Collaboration and coordination • Education • changing our language and approach 		
5.3 - Issues Management	Two items were tabled under issues management.		
5.3.1 Chronic Absenteeism	<p>Mariah provided an update on this issue. Leadership from Lakehead Public Schools will present more on this issue during May COR meeting, specifically the "I'm Here" campaign (8 School Boards from Northwestern Ontario) are apart of this.</p> <p>Glenda Carleton, Attendance Counsellor (Thunder Bay District Catholic School Board) shared information about a committee in Thunder Bay called <i>Attendance Matters</i>. This local data-driven committee engages partners from MAG, MCSCS, and MCCSS in addressing the underlying issues that prevent youth from attending school on a regular basis. Members are welcome to contact Glenda if they have any questions about the committee.</p>		

	<p>Glenda Carleton Attendance Counsellor Thunder Bay Catholic District School Board Phone: (807) 625-1586 gcarleton@tbcschools.ca</p>		
5.3.2 Transportation to Schedule 1 Facilities	<p>Andrea Warywoda, NWLHIN provided an update on this issue. A meeting will be taking place with the NWLHIN in the coming weeks to explore this issue further and discuss how the COR can be a participating partner to advance the current work underway.</p> <p>Action Item: Mariah to follow up with Andrea about how the COR can support the work underway.</p>		
5.4 Situation Tables in Northwestern Ontario: Highlights, Trends and Observations	<p>Situation Tables updates were provided.</p> <ul style="list-style-type: none"> • Rapid Intervention Services Kenora (Bob Bernie or Sara Dias) <ul style="list-style-type: none"> - Majority of Referrals have been for Youth • Red Lake CIRCLE Table (Kelly Hall) <ul style="list-style-type: none"> - Recently had OPP Community Safety Services Branch provide training - Noted illicit substances such as Crystal Meth has been seen in Red Lake Highschools • Greenstone Situation Table <ul style="list-style-type: none"> - An update was not provided by the Greenstone Situation Table • North Shore Situation Table <ul style="list-style-type: none"> - An update was not provided by the North Shore Situation Table. • Nipigon Situation Table (Candace Davies) <ul style="list-style-type: none"> - The Table is up and running, 2 referrals have been made - Meetings are taking place monthly - Will be on-boarded soon 		<i>Thunder Bay Situation Table Update Slides Attached</i>

	<ul style="list-style-type: none"> Thunder Bay Situation Table (Mariah Maddock) <ul style="list-style-type: none"> In the last quarter, 2 referrals were individuals 60+. This was the first time referrals for this age range have been made. Top CSWB Risk Factor Category by Top Age Ranges are: Mental Health & Cognitive Functioning; 		
5.5 Co-Chair Elections	<p>Sara noted one expression of interest was received by Inspector Ryan Gibson (TBPS) and asked if there were any other expressions of interest in fulfilling the COR Co-Chair role for a three-year period.</p> <p>There was no other expressions of interest in fulfilling the COR Co-Chair role.</p> <p><i>Motion: To accept Inspector Ryan Gibson (Thunder Bay Police Service) as the Northwest Regional Centre of Responsibility Co-Chair for a three year term.</i></p> <p><i>Motioned by: Cathy Clara</i></p> <p><i>Seconded by: Cynthia Olsen</i></p> <p><i>Carried.</i></p> <p>The COR elected and welcomed Inspector Ryan Gibson (Thunder Bay Police Service) as the new COR Co-Chair for a three-year period</p>		
6. Standing Items			
6.1 Next Meeting Agenda Priorities	Presentation topic requests and/or agenda items can be forwarded to Mariah.		
6.2 Other	<p>Cynthia Olsen, Thunder Bay Drug Strategy shared that CAMH was looking for youth between 17 and 24 to participate in a study for Drug Education Resource. Preference to Metis or Francophone youth from the District.</p> <p>A meeting evaluation survey link was provided: https://www.surveymonkey.com/r/PDRWTDP</p>		

6.3 Date/Time of Next Meeting – January	<p>Thursday, March 28, 2019. In-Person Facilitated Priority-Setting Day (Prince Arthur Waterfront Hotel – Time TBD). Travel subsidies are available for this.</p> <p>Day of Learning with Dr. JoAnn Vis – March 29th, 2019 (Prince Arthur Waterfront Hotel). Travel subsidies are available for this.</p>		
6.4 Adjournment	Meeting adjourned at 3:25 PM EST		

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