



# Provincial Human Services & Justice Coordinating Committee

2015/2016

Annual Report



# Contents

About the Provincial HSJCC .....	4
Message from the Provincial HSJCC Co-Chairs .....	5
Accomplishments of the Provincial HSJCC .....	7
Provincial HSJCC Financial Report .....	11
Looking Ahead: 2016/2017 Provincial HSJCC Priorities .....	12
Provincial HSJCC Membership .....	13
Appendix A: Annual Report & Workplan Presentation to HSJCC Network .....	16

# About the Provincial HSJCC

## History of the Human Services and Justice Coordinating Committees

The Human Services and Justice Coordinating Committees (HSJCCs) were established in response to a recognized need to coordinate resources and services, and plan more effectively for people who are in conflict with the law. Priority consideration is for people with a serious mental illness, developmental disability, acquired brain injury, drug and alcohol addiction, and/or fetal alcohol spectrum disorder. The committees were generated as a cooperative effort between the Ministries of the Attorney General, Community and Social Services, Children and Youth Services, Health and Long-Term Care, and Community Safety and Correctional Services.

The two primary areas of emphasis for the committees are:

- To provide a planning table to bring together service providers to find solutions to the problem of the criminalization of people with the defined unique needs, and;
- To develop a model of shared responsibility and accountability in supporting this group of individuals at points of intersection with the justice system.

Regional committees were established to coordinate communication and service integration planning between health, criminal justice, and developmental service organizations within specific regions. Local committees provide input to these regional groups. The Provincial Committee, consisting of regional chairs, Ministry representatives, and other provincial partners, has been developed as a provincial planning body.

## The Provincial HSJCC's Goals and Objectives

The **goal** of the Provincial HSJCC is to provide a provincial leadership mechanism to support the implementation of the Government of Ontario policy framework, *A Provincial Strategy to Coordinate Human Services and Criminal Justice Systems in Ontario (1997)*, for people who come into contact with the justice system and who have needs that are appropriate to be met by one or more of the provincial human services systems. A full list of Provincial HSJCC Committee members can be found on page 13.

The Provincial HSJCC's **objectives** are to:

1. Support the individual and collective efforts of the 42 local and 14 regional HSJCCs
2. Identify provincial service and policy issues and make recommendations to address such issues to appropriate government and other bodies as determined by the nature of the issues
3. Identify solutions to systemic problems
4. Promote consistency of approach across Ontario, while recognizing regional diversity
5. Enhance the engagement of the HSJCC Network (which includes the Provincial, Regional and Local Committees)
6. Share information across the HSJCC Network and beyond (knowledge exchange)
7. Provide a structure and accountability for the HSJCC Network.

# Message from the Provincial HSJCC Co-Chairs

We are pleased to provide the annual report of the Provincial Human Services and Justice Coordinating Committee (Provincial HSJCC). The Provincial HSJCC, consisting of chairs from the 14 regional HSJCC, has met bimonthly, with an agenda to coordinate and collaborate on provincial issues that have an impact on the human services and justice systems.

The Provincial HSJCC also includes ex-officio members of five provincial ministries (Attorney General, Children and Youth Services, Community and Social Services, Community Safety and Correctional Services and Health and Long Term Care), ConnexOntario, the Ontario Association of Chiefs of Police, the Ontario Provincial Police, Correctional Service of Canada, the Canadian Mental Health Association, Ontario Division (CMHA Ontario) the Community Networks of Specialized Care, Legal Aid Ontario, and the Evidence Exchange Network at CAMH.

The past year was marked by a number of accomplishments. In July 2015, the Ministry of Health and Long Term Care approved our request for increased funding to create a secretariat for the Provincial HSJCC. The provision of these funds allowed us to hire dedicated, full-time staff who could not only maintain the infrastructure of our ongoing work, but could also initiate and support new projects. Secretariat staff were hired in the Fall of 2015, and they have been working diligently ever since. One of our most significant achievements has been the initiation of the Police-Hospital Transition Project, a partnership with the Ministry of Community Safety and Correctional Services, the Ministry of Health and Long-Term Care and CMHA Ontario. The outcome of this initiative, scheduled to be released later this year, will result in system transformation for both the health care and policing sectors. With the assistance from Ribbet Inc., a full-service creative agency, we have also been working on a more attractive, navigable and useful P-HSJCC website, which will be launched this coming year.

In November 2015, we held a very successful conference, the theme of which was *Mobilizing Community: Promoting Resiliency, Sustaining Recovery and Restoring Justice*. Evaluations of the conference provided us with the foundation for planning the next one, which will be held in Toronto in November 2017.

All of this work was achieved with the tireless efforts of both the members of the Steering Committee and the broader HSJCC. We would not have been able to achieve any of this without the assistance and support



**Katie Almond**

Co-Chair, Provincial HSJCC  
 Probation and Parole Officer,  
 Ministry of Community Safety  
 and Correctional Services



**Heather Lumley**

Co-Chair, Provincial HSJCC  
 Executive Director, St.  
 Leonard's Community  
 Services, London & Region

of CMHA Ontario, in particular, Camille Quenneville, CEO, and Uppala Chandrasekera, Director of Public Policy.

In keeping with our mandate to enhance service delivery to our clients, the Provincial HSJCC will continue to provide support to the local and regional HSJCCs, and establish further partnerships with community and government organizations.

Sincerely,



**Katie Almond**

Co-Chair, Provincial HSJCC  
Probation and Parole Officer, Ministry of  
Community Safety and Correctional Services  
[katie.almond@ontario.ca](mailto:katie.almond@ontario.ca)

**Heather Lumley**

Co-Chair, Provincial HSJCC  
Executive Director, St. Leonard's Community  
Services, London & Region  
[hlumley@slcs.ca](mailto:hlumley@slcs.ca)

# 2015/2016 Accomplishments of the Provincial HSJCC

## HSJCC Secretariat & New Provincial HSJCC Co-Chair:

Over the summer of 2015, the Provincial HSJCC received additional resources from the Ministry of Health and Long-Term Care to establish an HSJCC Secretariat. The HSJCC Secretariat is a team of individuals that supports the HSJCC Network through coordinating provincial-wide projects, providing policy analysis support, implementing training and knowledge exchange activities, and assisting with HSJCC Network administration functions such as mailing lists, work planning, annual reports and sector engagement activities.

The Provincial HSJCC also experienced a change in leadership when the former Co-Chair of the committee, Michael Dunn, stepped down from this role in early 2016. The committee welcomed Heather Lumley, Executive Director, St. Leonard's Community Services, London & Region, and Chair of the South West Regional HSJCC and London Local HSJCC, as the new Co-Chair of the Provincial HSJCC.

## Provincial HSJCC Projects

### Mental Health Court Project

The Provincial HSJCC launched the Mental Health Courts project this year, with the purpose of increasing our understanding how Mental Health Courts are operating across Ontario. The project has been supported by a Working Group of HSJCC Network members dedicated to helping us learn more about each of the Mental Health Courts across the province. The Working Group created a series of interview questions for individuals involved with operating Mental Health Courts, asking questions related to each court's eligibility criteria, referral processes, frequency of the Mental Health Court sitting, and follow-up procedures with clients. This project will continue over the course of next year, where all Mental Health Courts in Ontario will be asked to participate in an interview. The results will be captured in a report on the current state and operations of Mental Health Courts in Ontario.

### Police-Hospital Transition Project

In partnership with the Ministry of Health and Long-Term Care, the Ministry of Community Safety and Correctional Services, and the Canadian Mental Health Association, Ontario Division, the Provincial HSJCC has been working with a dedicated Task Force to develop resources that will assist communities in Ontario to improve police-hospital transitions for individuals that have been apprehended under the *Mental Health Act*. This project is building on past-work of the Provincial HSJCC (particularly the [HSJCC's Info Guide: Strategies for Implementing Effective Police-Emergency Department Protocols in Ontario](#)) and current police-hospital protocols across Ontario by creating a framework and toolkit to assist communities in improving police-hospital transitions across the province. The Task Force of over 35 individuals represent clients, police services, hospitals, community mental health and addictions agencies, and other justice and health related organizations. They met and discussed the contents of a potential framework and toolkit over the Winter months. Stakeholder consultations were held on the work of the Task Force with key groups representing hospitals, police services, mental health and addictions, and the client/patient perspective. The final Framework and Toolkit is expected to be released in 2016.

## Communications and Knowledge Exchange

Two of the Provincial HSJCC’s objectives are to enhance the engagement of the HSJCC Network and to share information across the HSJCC Network and beyond. To accomplish these goals, the Provincial HSJCC members led several areas of activities to ensure engagement and information sharing across the HSJCC Network.

### 2015 HSJCC Network Conference

The Provincial HSJCC hosted the biennial HSJCC Network Conference, *Mobilizing Community: Promoting Resiliency, Sustaining Recovery and Restoring Justice*, from November 13-15, 2015 in Toronto. This year, the conference hosted 435 participants from 130 organizations. All five partner Ministries of the Provincial HSJCC were in attendance at the conference as well. The program provided 51 presentations and workshop options for attendees. Our HSJCC conference tweets made over 1 million impressions (total times our posts with the hashtag #HSJCC2015 were seen by users) on Twitter, we gained over 40 followers through our social media efforts during the conference, and over 500 posts were tweeted using the event’s hashtag, #HSJCC2015.

The Provincial HSJCC provided subsidies for seven People with Lived Experience to attend the conference. Several of the local and regional HSJCCs reported that a portion of their budget supported their members and People with Lived Experience to participate in the event.

### HSJCC Network Webinars

The Provincial HSJCC hosted eight HSJCC Network webinars this year on a variety of topics identified by the Network as key areas of interest. The HSJCC Network webinars are support by the Evidence Exchange Network (EENet) that provide technical support for these events. Below is a list of the webinars provided to the Network this year:

2015/2016 HSJCC Network Webinars	
<a href="#">Gendered Pathways to Care</a>	<a href="#">Discharge from Court Protocol</a>
<a href="#">Region of Waterloo Drug Treatment Court</a>	<a href="#">Traumatic Brain Injury and the Criminal Justice System</a>
<a href="#">Mobile Crisis Rapid Response Team (Hamilton)</a>	<a href="#">Addressing Compassion Fatigue</a>
<a href="#">Reporting and Structure Changes to the HSJCC Network</a>	<a href="#">Improving Police-Hospital Transitions for Ontarians</a>

### HSJCC Network Newsletter

There were 5 bi-monthly newsletters produced this year, with a special edition released in December on highlights from the 2015 HSJCC Network Conference.

2015/2016 HSJCC Bi-Monthly Newsletters	
<a href="#">April 2015</a>	<a href="#">December 2015 ( HSJCC Conference edition)</a>
<a href="#">June 2015</a>	<a href="#">January 2016</a>
<a href="#">October 2015</a>	<a href="#">March 2016</a>



## HSJCC Network Website

The Provincial HSJCC also decided to update the HSJCC Network website this year. Development of the new HSJCC Network website began in January 2016 when Ribbet Inc. was hired to lead this project after an RFP process was conducted. The launch of the new website is expected in 2016.

## HSJCC Network Policy Consultations and Submissions

This year, the HSJCC Network engaged in a consultation on MCSCS's segregation review and a letter was submitted on behalf of HSJCC Network on the outcomes of this discussion. The Provincial HSJCC also completed a pre-budget submission for the Ministry of Finance in early 2016, and a written response to the *Patients First* discussion paper of the Ministry of Health and Long-Term Care was submitted in March 2016.

## HSJCC Network Support and Provincial HSJCC Business

The Provincial HSJCC met six times over the course of this fiscal year. During the provincial committee's meetings, members were updated on the projects of the Provincial HSJCC, they provide updates from their regions and organizations, and participated in discussions on systemic issues and solutions relating to human services and justice coordination. The Provincial HSJCC updated their Terms of Reference in November, adding additional details to the roles and responsibilities of the Provincial HSJCC Co-Chairs, Treasurer, and sub-committee Chairs.

Our membership database on the HSJCC SharePoint site, hosted by ConnexOntario, was updated in June 2015 and throughout the year. This database provides detail of the individuals and organizations represented on the local, regional and provincial HSJCCs.

## Engaging Across Multiple Ministries

Committee members were also provided with educational opportunities through presentations and discussions on relevant provincial initiatives. Provincial HSJCC members heard from various Ministries on province-wide initiatives such as the [Mental Health and Addictions Strategy](#) from the Ministry of Health and Long-Term Care, the Ministry of Community Safety and Correctional Service's [Provincial Approach to Community Well-Being](#), and the [Long-Term Affordable Housing Strategy](#) from the Ministry of Municipal Affairs and Housing. The OPP also presented an update on their [Mental Health Strategy](#).

## Identifying Provincial Priorities

The Provincial HSJCC conducted a Priority Setting Exercise this year with the local and regional HSJCCs as well as the Provincial HSJCC partner ministries and organizations. The purpose of this exercise was to inform the development of a three-year work plan for the Provincial HSJCC to ensure that the work of the provincial committee is aligned with on-the-ground challenges and experiences of the local and regional HSJCCs as well as other provincial initiatives. Our committee partners and all 14 regional HSJCCs across Ontario (including some local HSJCCs) held discussions and participated in an online survey, answering questions about challenges, opportunities and areas of focus. The HSJCC Secretariat collated the responses into a report that was presented to the Provincial HSJCC members at our meeting in January where a fulsome discussion was held on the key priorities of the Provincial HSJCC. The Provincial HSJCC approved the 2016-2019 Provincial HSJCC work plan during our meeting on March 22, 2016. A HSJCC Network webinar presented the outcomes of this process, including details of the Provincial HSJCC workplan and can be viewed [here](#).

### Strengthening Accountability

The Provincial HSJCC coordinated and assisted the implementation of a new reporting template process for the local and regional HSJCCs over the course of the year. The local and regional committees are now reporting back twice a year to the Provincial HSJCC: once on their workplan in March, and the other in June to provide us with their annual report. The change in reporting process and new template comes with the change in oversight of the HSJCCs within the Ministry of Health and Long-Term Care. Reports from all HSJCCs are now sent to the Mental Health and Addictions Branch and all of the 14 Local Health Integration Networks (LHINs), as the LHINs provide funding to the local and regional HSJCCs.

# Provincial HSJCC Financial Report

## Actual Provincial HSJCC Expenses: April 1, 2015 – March 31, 2016

Budget Item	Provincial HSJCC Actual Expenses 2015-2016
Total funding allocation	\$ 41,064.00
Expenses:	
Travel/ honouraria	\$5923.00
Purchased Services	\$8,169.00
Telephone	\$752.00
Meeting Expenses	\$5209.00
Supplies	\$14,621.00
Program Supplies	\$82.00
<b>Total Expenses</b>	<b>\$34,755.00</b>
Surplus (Deficit)	\$6,306.00

## Provincial HSJCC Budget: April 1, 2016 – March 31, 2017

Budget Item	Provincial HSJCC Budget 2016-2017
<b>Total Funding Allocation:</b>	\$ 53,064.00
Expenses:	
P-HSJCC Meeting Expenses	\$ 15,000.00
Regional Forums for Police-Hospital Transition Implementation	\$ 15,000.00
HSJCC Network Brochure Printing	\$ 1,500.00
HSJCC Website	\$ 2,000.00
Event Manager (2017 Conference)	\$ 10,000.00
Vimeo Account - to host recorded webinars	\$ 120.00
Google email account	\$ 100.00
Hootsuite subscription	\$ 150.00
Mail Chimp Account	\$ 542.40
Travel to Way Point Conference	\$ 1,000.00
Mental Health Court 1-Day forum	\$ 6,500.00
<b>Total Expenses:</b>	<b>\$ 51,912.40</b>

**Note:** The Provincial HSJCC now reports to the Mental Health and Addictions Branch of the Ministry of Health and Long-Term Care. This branch of the Ministry requires budgets to be reported for each activity listed in the Provincial HSJCC work plan which is why the 2016-2017 budget items listed differ from previous P-HSJCC Annual Reports.

# Looking Ahead: 2016/2017 Provincial HSJCC Priorities

## Provincial HSJCC Projects:

The Provincial HSJCC is committed to continuing the work on the Police-Hospital Transition Project. The framework and toolkit produced by this project's Task Force is anticipated to launch in 2016/2017. The HSJCC Secretariat will also support the Mental Health and Addictions Leadership Advisory Council's Justice Working Group throughout the year.

The Mental Health Court project will also continue, producing a report on how Mental Health Courts are operating across Ontario. An educational forum will be planned to share what was learned from this project and engage in discussion with interested stakeholders. We will also complete the development and design of a provincial *Mental Health, the Justice System and You* booklet. The Provincial HSJCC is a partner in a Community of Interest project led by CMHA Ontario, the Wellesley Institute and the Evidence Exchange Network (EENet) on housing and justice. This project is aiming to better understand the issues clients face when trying to access housing after involvement in the criminal justice system. Finally, the Provincial HSJCC is beginning to work on training and resources to promote workplace mental health for professionals in Ontario's justice system.

## Communications and Knowledge Exchange

Our many activities related to communications and knowledge exchange will continue such as planning for the 2017 HSJCC Network Conference, holding monthly HSJCC Network webinars, and disseminating our bi-monthly newsletter. The Provincial HSJCC will also be launching the new HSJCC Network website in 2016/2017 with the support of the local and regional HSJCCs. This year we hope to work with EENet and create knowledge products for the HSJCC Network which will help with sharing knowledge about the Network with others, including a HSJCC Network Brochure, outlining the role and value of the HSJCCs throughout the province.

## HSJCC Network Policy Consultations and Submissions

The Provincial HSJCC will conduct consultations with the HSJCC Network on policy issues as they arise over the 2016/2017 fiscal year. As in previous years, the Provincial HSJCC is anticipating that they will complete a pre-budget submission for the Ministry of Finance in January.

## HSJCC Network Support and Provincial HSJCC Business

The Provincial HSJCC members will meet five times next year as a full committee. The HSJCC Secretariat will support the workplanning process with the HSJCCs across Ontario in March to plan for the 2017/2018 fiscal year. Based on the feedback from our Priority Setting Exercise in 2015/2016, we will also be initiating new HSJCC Network Support functions including providing orientation of the HSJCC Network to new local and regional HSJCC chairs, providing a standard HSJCC template package to the local and regional committees, and developing and implementing a membership engagement plan with the purpose of expanding membership and better engaging current members of the HSJCC Network.

# Provincial HSJCC Membership

\*PHSJCC Steering Committee Member

Provincial HSJCC Co-Chairs	<b>Katie Almond*</b> , Probation & Parole Officer, Riverdale Office, Ministry of Community Safety and Correctional Services <b>Heather Lumley*</b> , Executive Director, St. Leonard's Community Services, London & Region
Policy Support (CMHA Ontario)	<b>Seble Makonnen*</b> , Policy Analyst, Canadian Mental Health Association, Ontario Division
HSJCC Secretariat	<b>Jenna Hitchcox</b> , Project Manager*
	<b>Kashfia Alam</b> , Implementation and Training Officer*
	<b>Joseph Szamuhel</b> , Administrative Officer*
Communications and Knowledge Exchange	<b>Trevor Tymchuk*</b> , Chair, Communications and Knowledge Exchange Committee
	<b>Matthew Hollingshead</b> , Knowledge Broker, CAMH

## Regional HSJCC Representatives (Voting Members)

Regional HSJCC	Chair, Co-chairs and Delegate
Hamilton/Niagara/Brant/Haldimand/Norfolk	<b>Terry McGurk</b> , LHIN Four Lead for Mobile Crisis RapidResponse Teams <b>Jill Pollock</b> , Case Manager, Canadian Mental Health Association – Hamilton Branch
Champlain Regional HSJCC	<b>Gord Boyd*</b> , Director of Justice Services, Youth Services Bureau (YSB)
Durham Regional HSJCC	<b>Rob Adams</b> , Executive Director, Durham Mental Health Services
Haliburton/Kawartha Lakes/Pine Ridge Regional HSJCC	<b>Dave Jarvis</b> , Manager, Haliburton Highlands Mental Health Services
Halton Regional HSJCC	<b>Jason Barr</b> , Director, Client Services and Program Development, CMHA Halton Region Branch
North East Regional HSJCC	<b>Camille Bigras</b> , Health Care Facilitator, North East Hands The Family Help Network
North West Regional HSJCC	<b>Sharon Pitawanakwat</b> , CEO, CMHA Thunder Bay Branch <b>Sara Dias</b> , Executive Director, CMHA Kenora Branch
Peel Regional HSJCC	<b>Shelly Schneider</b> , Program Manager for Justice Services, Canadian Mental Health Association, Peel Region
Simcoe-Muskoka Regional HSJCC	<b>Jean-Marc Pelot</b> , Manager – Human Services Justice System, CMHA Simcoe County Branch <b>Judy Alton</b> , Sergeant, Vulnerable Persons Coordinator, Crime Prevention Section, Ontario Provincial Police
South East Regional HSJCC	<b>Carol A. Mieras</b> , Operational Director Forensics Mental Health, Area Coordinators, Providence Care Mental Health Services
South West Regional HSJCC	<b>Heather Lumley*</b> , Executive Director, St. Leonard's Community Services, London & Region

Regional HSJCC	Chair, Co-chairs and Delegate
Toronto Regional HSJCC	<b>Steve Lurie*</b> , Executive Director, Canadian Mental Health Association – Toronto Branch <b>Coordinator: Domenica Dileo</b>
Waterloo-Wellington Regional HSJCC	<b>Sharon Deally-Grzybowski*</b> , Manager of Mental Health and Justice Services, Canadian Mental Health Association – Waterloo Wellington Dufferin Branch <b>Joan Nandlal</b> , Executive Director/Chief Executive Officer, John Howard Society of Waterloo-Wellington
York-South Simcoe Regional HSJCC	<b>Andrea Sinclair</b> , Program Manager, CMHA York Region

## Ministry Representatives (Ex-Officio)

Ministry	Representative
Correctional Service Canada	<b>Jennifer Gravelle*</b> , Regional Coordinator, Community Mental Health Initiative, Central District Ontario Region
Ministry of Children and Youth Services	<b>Brian Smegal*</b> , Senior Policy Analyst/Team Lead Youth Justice Services, Mental Health & Specialized Client Services <b>Jennifer Misiorowski</b> , Policy and Program Analyst I Mental Health & Specialized Client Services Unit I Planning and Program Development Branch, Youth Justice Services Division, Ministry of Children and Youth Services
Ministry of Community and Social Services	<b>Abirami Balakrishnan</b> , Policy Analyst, Community Supports and Policy Branch
Ministry of Community Safety and Correctional Services	<b>Sue Khowessah*</b> , Senior Social Worker/Special Needs Consultant <b>Vanessa Ciolfitto</b> , Manager (acting), Policing Standards Section, External Relations Branch, Public Safety Division <b>Fuad Abdi</b> , Standards Development Officer, Policing Standards Section, Ministry of Community Safety and Correctional Services
Ministry of Health and Long Term Care	<b>Nina Acco-Weston*</b> , Manager, Mental Health and Addictions Policy Unit of the Mental Health and Addictions Branch <b>Chris Higgins*</b> , Team Lead, Housing, Forensic Mental Health and Community Services Unit of the Mental Health and Addictions Branch <b>Kamini Persaud</b> , Policy Analyst, Program Management Unity of the Mental Health and Addictions Branch <b>Margo Warren*</b> , Senior Policy Advisor, Mental Health and Addictions Policy Unit of the Mental Health and Addictions Branch
Ministry of the Attorney General	<b>Michael Callaghan*</b> , Crown Counsel, Crown Law Office – Criminal

## Other Members (Ex-Officio)

Other Member	Representative
Canadian Mental Health Association, Ontario Division	<b>Uppala Chandrasekera*</b> , Director of Public Policy
Local Health Integration Network Representation	<b>Catherine Matheson</b> , Sr. Director - Health System Transformation & Implementation, North East Local Health Integration Network,
Community Networks of Specialized Care	<b>Lisa Holmes</b> , Coordinator, Eastern Region Community Network of Specialized Care

Other Member	Representative
ConnexOntario	Brad Davey, Executive Director
Legal Aid Ontario	Ryan Fritsch, Policy Counsel, Mental Health Strategy
Ontario Association of Chiefs of Police	John Pare, Chief of Police, London Police Services
Ontario Provincial Police	Judy Alton, Sergeant, Vulnerable Persons Coordinator, Crime Prevention Section
Forensic Directors Group	Joan Garrow, Director Patient Care Services, Integrated Forensic Program Outpatients and Transition
Centre for Addiction and Mental Health	Tania Breton, Justice Lead

# Appendix A: Annual Report Presentation to HSJCC Network