



Scarborough Human Services and Justice Coordinating Committee (S-HSJCC)

Meeting Minutes

January 6, 2015

1:00 p.m. – 2:30 p.m.

Scarborough Probation and Parole Office

2131 Lawrence Ave. East, #200

Present: Susan Boucaud (Co-chair), Toronto East Detention Centre; Sharon Williams, Scarborough Hospital; Domenica Dileo, HSJCC; Mary Murphy, Defense Counsel; Tammy Alson, CMHA; Mary Jarrell, Crown Attorney's Office; Karina Frost, Cota, Samim Hasham, Morrish Pharmacy; Janice Sellon, East Metro Youth Service; Kallan Lyons, Scarborough Homes First Shelter for Adults; Michelle Maraj, Scarborough Homes First Shelter for Adults; Arthur Marania, Scarborough Hospital; Jana Kokic, Scarborough Hospital; Michele Graham, CHIRS

Regrets: Carole Sinclair, MAARS/SASP; Debbie Lynch, CTYS, New Outlook; Paul Rowe, Toronto Police Service; Erwin Black, Cota; Dale Nichiporik, Toronto Police Service; Julie Croke, Toronto East Detention Centre; Dawnmarie Harriottt, Working for Change; Julie-Anne Naylor, Pinewood Centre of Lakeridge Health; Flo Skinner, Rouge Valley Health System; Robin Simmons, Voices from the Street; Acsana Fernando, Voices from the Street; Vincent Lee, Toronto East Detention Centre; Antonella Wilson, CMHA; Paula McLellan, Bail Program; Jian Li, Surrey Place

Welcome and Introductions:

- Everyone introduced themselves

Review and Approval of Minutes of November 4, 2014

- The minutes were approved.

Business Arising

- **Co-Chairs Update.** No one has put their name forward for the co-chair position. Discussion took place about role of the Co-chairs and the incredible amount of positive support provided by the HSJCC Co-ordinator to those in the chair. If you are interested please contact Susan Boucaud or Domenica Dileo.
- **Community Crisis System in the Central East LHIN – S-HSJCC focus group.** No one present attended the focus group. Domenica Dileo will follow up with Katherine Warzecha, Project Manager to see how it went.
- **Police, OW and Pharmacy Coordination.** Coordination between the pharmacy and police has been successful. Samim Hasham met with the police to address

welcoming high risk/marginalized populations to the pharmacy and servicing the community. Susan Boucaud read Samim's email:

"The concepts of the project are sound and indeed worthy of some attention. Pharmacy and Police components are willing and able partners. The rate determining delay seems to me to be firstly the identification of potential clients (who will identify a client that needs services and create a link with the community), who will be supporting the clients in the community (for primary care needs, physician referrals, home/shelter/address etc.) and finally a prescription worth at least a weeks supply of medications post discharge. This last point is crucial. I am open to speaking with the psychiatrists at the detention centre or any prescribers for that matter, to push this agenda item and work within my scope of practice alongside other community agencies that we can engage with."

- Since the inception of the project no referrals have been made to the pharmacy. Connection to OW for drug card or ID needs is still outstanding.
- Susan Boucaud reported that she researched via 211 that there are 16 walk-in clinics (requiring OHIP) in Scarborough and two Community Health Centres that do not require OHIP. Agincourt Community Services Association still has their medical clinic. This indicates that access to doctors is available in Scarborough but there is a gap with access to drug cards and IDs.
- Michelle Maraj, Supervisor at the Scarborough Homes First Shelter suggested she can connect with Samim Hasham to address continuity of care for the hostel/marginalized population. They exchanged contact information.
- The committee will continue to connect with OW to address the homeless/marginalized population needs in relation to drug card and OHIP access.
- Susan Boucaud reported that Vincent Lee would like the committee to note that health care at the Toronto East Detention Centre is 24 hours, 7 days a week. The flu clinic at TEDC is finished.
- Samim Hasham informed the committee that the pharmacy has a flu clinic.

Presentation – Tammy Alston - CMHA Mental Health and Justice Prevention Program.

- Program pamphlet was distributed.
- Canadian Mental Health Association provides MH and Justice Prevention in Scarborough. The program is to prevent individuals with mental illness from coming into conflict with the criminal justice system. Other organizations provide MH and Justice Prevention. In the downtown area the agency is Sound Times. In West Toronto the agency is Reconnect, and in North York the agency is Cota.
- It's a short term program but on a case-by case basis. It offers Case Management and consultation.

- The program has been successful with no waitlist. The team has three case managers and a concurrent disorder specialist. It operates from 9:00 a.m. to 8:00 p.m.
- Types of referrals- self, family or probation office/justice sector and hospitals.
- Referral are made by calling 416-458-9466 or faxing referral form to 416-289-6843
- Eligibility is 16 years and older, suffering from mental Health and has had any contact with the police.
- Program is voluntary

Lunch and Learns

- Lunch and Learn on Criminal Justice Issues including pardons, criminal records and their impact on housing, employment and immigration will take place at the March 3rd meeting.
- The OW/ODSP Lunch and Learn will take place at the May 2015 meeting.
- Information about the Lunch and Learn will be distributed shortly. Members will need to RSVP, as space is limited. The March 3rd meeting will start at 12:30 instead of 1:00 p.m. and a light lunch will be provided.
- Domenica Dileo asked members their areas of interest for the OW Lunch and Learn. The areas identified are: Housing stabilization fund, OHIP/Drug Card, and updates on recent changes.

2015-2016 WorkPlan

- The WorkPlan was distributed prior to the meeting.
- Members identified the following as areas they would like to address:
Individuals in crisis and residing in the Scarborough area being brought to hospitals outside their catchment area and sometimes clients are not being referred to services outside of the Scarborough area – the referral is not being made as they are being taken to an out of catchment hospital, kept there for 24-72 hours and being discharged with no referrals made to other resources. This becomes problematic, especially when a client is continuously taken to the same hospital when they are in crisis. If referrals are made on discharge it may help set the client up with resources to prevent crisis so they do not return to the hospital. One of the benefits of service delivery to clients remaining in their catchment area is continuity of care and the ability to access and maintain follow-up because the services existing in Scarborough are nearer to their home.
- Given that some hospitals outside the catchment area are referring to services outside the Scarborough area and the Police and ambulances bring the individual to whatever hospital will take them it was suggested that the issue could be a LHIN issue. It was decided that it did not appear to be a Police or ambulance issue because they were being instructed where to go. The committee agreed the LHINs should be contacted and a resolution sought. At the very least a letter sent to the LHIN.

- Karina Frost will take the lead and follow-up with the LHINs. It may not be the LHIN that will resolve the issues but it appears to be a starting point. Samim Hasham reported that she has an appropriate LHIN contact. Karina Frost will contact the LHIN contact and Domenica Dileo and Susan Boucaud will be cc'd on all emails. The project will be called Out of Catchment Service Gaps for Clients in Crisis.
- The committee has now included people with lived experience as members. This was a goal for the 2014-2015 WorkPlan.
- The committee completed part of the Police, OW and Pharmacy project. This work will continue as part of the 2015-2016 workplan.

Service Coordination/Resolution Issues -No other issues (beyond the work plan) were identified

Agency/Organization Updates

- Sharon Williams reported that Scarborough Hospital and Centenary have come to an agreement about staffing the emergency crisis department. Scarborough staff will be going to the Centenary at night from 11:30 p.m. to 7:30 a.m.
- Michelle Maraj was introduced as the new shelter supervisor at Homes First in Scarborough.
- Kallan Lyons reported that Homes First would have a Substance Use Awareness Day on January 22, 2015. Kallan Lyons will send flyer to Domenica Dileo to distribute to committee members. TTC tokens will be provided.
- Karina Frost reported that Cota now has Case Manager Teams in the four quadrants in the city. The teams include dual diagnosis, geriatric and mental health specialist.

Updates from the T-HSJCC and Provincial HSJCC

- Susan Boucaud reported on the T-HSJCC. They had a presentation on Justice on Target. Presentation slide decks were distributed to committee members. The main goal of Justice on Target is to reduce wait time.
- Allar Viinamae from Probation and Parole asked members to send their feedback about visitation and stays at the Toronto South Detention Centre. His email is allar.viinamae@ontario.ca.

Actions:

- Karina Frost will be the lead for the subcommittee Out of Catchment Service Gaps for Clients in Crisis and follow-up with the LHIN
- Samim Hasham will provide the LHIN contact to Karina Frost and cc Susan Boucaud and Domenica Dileo
- Domenica Dileo will follow up with Katherine Warzecha, Project Manager to see how the Community Crisis System in the Central East LHIN – S-HSJCC focus group went.

- Kallan Lyons will send flyer to Domenica Dileo to distribute to committee members.

Next Meeting

- March 3, 2015 at 2131 Lawrence Ave. East, #200 from 12:30 to 2:30 p.m.
- No presentation at the next meeting because we have a Lunch and Learn.