

Meeting Minutes
May 3, 2023
Noon - 1:00 p.m.
Virtual Microsoft Teams Meeting

Present: Dana Riley (Co-chair) PWLE; Dr. Samim Hasham, Clinical Pharmacist Consultant (Co-chair); Domenica Dileo, HSJCC; Valeria Danieli, P-HSJCC; Robert Koslowski, Peer Worker; Kristina Dobosz, Community Network of Specialized Care, Toronto Region; Graham Barker, CMHA Toronto; Tammy Alston, CAMH Toronto; Imtiaz Moursalien, TAIBU Community Health Centre -TCSS; Melissa Maguire, SolGen; Julienne Fernie, SolGen; Allison Cheron, LAO; Sophia Brown, City of Toronto; Cecilia Kwok, SolGen; Brad Scarr, Métis Nation of Ontario (MNO); Kyra Schrader, Métis Nation of Ontario (MNO)

Regrets: Sarah Hannaford, YMCA Youth Gambling; Tasha Castagnier-Seery, Ambulatory & Community Mental Health and Substance Use Programs, at Scarborough Health Network; Jason Balgopal, Crown Attorney's Office; Muthyala Nirmala, SolGen

Call-in: None

Land Acknowledgment:

Brad acknowledged the Indigenous people of all the lands that we are on today and their contribution to the land we stand on. There are 46 Treaties and other agreements covering the territory now called Ontario. He encourages everyone to learn more about the original caretakers of this land, their history, and the current issues affecting their communities.

Please contact Domenica or Dana if you can provide a Land Acknowledgement at the next meeting.

Welcome and Introductions:

Everyone introduced themselves.
Cecilia was welcomed back.

Presentation: Law Society of Ontario - Complaints & Compliance department process with Allison Cheron.

- The client service centre has many departments. They are call centre, membership services, referral services, Bylaws, administration, complaints, and compliance, etc.
- They are working on a new system that will be in operation this summer.
- Allison provided hands-on how to navigate the Law Society of Ontario website regarding the drop-down menu for complaints.
- One can make a complaint regarding lawyers' and paralegals' concerns.
- The Law Society will assess if they have jurisdiction over the complaint. However, it is suggested that individuals first speak with their lawyer/ paralegal before placing a complaint.
- The Law Society does not provide legal advice or answer legal questions.

- Allison noted that there is a compensation fund if one has lost money because of the dishonesty of a lawyer or paralegal.
- They have separate services for Indigenous people to deal with cultural competency concerns.

Themes discussed:

Do you have support to help people to complete forms, who have limited resources? Often people who are incarcerated don't have access to computers. Allison stated that they could call LAO and they will mail the form to them in jail. If one can't complete the form due to literacy issues, those who require accommodation can receive help, but they have limited resources.

Allison was thanked for an informative presentation.

Review of March 1 ,2023 minutes

The minutes of the March 1, 2023 meeting were approved by Robert Koslowski, and seconded by Imtiaz Moursalien.

Action Items:

Reviewed and completed.

Lunch and Learns Update:

Domenica reported on the Anti-Racism series. 1099 registered for this series and 453 attended the sessions. It was a very successful five-part series. 99% rated the content above average to excellent.

Samim and Tazio were acknowledged for their contribution with initiating the anti-racism Lunch and Learns. For the past year, the Toronto Regional HSJCC created the Anti-Racism Ad Hoc Group that meets regularly to plan and develop the anti-racism series. There is representation from all locals on this committee. Samim provided the background about how she and Tazio discussed doing anti-racism education. She is grateful for Tazio's contribution.

Suggestion for Lunch and Learns? Tammy suggested having a presentation on the Focus Tables' success. How is it going for hard-to-serve clients? How is the client connection? Are there concerns with duplication of services?

It was agreed to invite the Scarborough East Focus Table for a Lunch and Learn.

Member Annual Evaluation:

Domenica reminded members to complete the annual evaluation. Your input is important to help us with continuous improvement. We want to hear from you. It takes 5 minutes to complete the members' evaluation.

Agency/Organization updates:

Brad reported that the MNO justice program is expanding and continues to work at the federal level to meet justice and policing priorities. Hiring new positions update: manager, eight restorative justice coordinators, justice program specialist, and data evaluation. Congratulations were provided for the MNO expansion.

Service Coordination/ Resolution Issues

Does anyone have any issues to resolve? Any issues to bring forth to the Toronto Regional HSJCC?
None Identified.

Scarborough HSJCC Co-chair Position

Samim informed the committee that she will step down from the Co-chair position. She accepted a position in another part of the world. Samim spoke about how grateful she is for serving the HSJCC and the many learnings she gained. She plans to remain a member and attend meetings. Her immense support, contribution, and knowledge sharing with the Toronto Regional and Provincial HSJCC were acknowledged. Samim thanked Domenica for her support and HSJCC navigation.

Three members expressed interest in the Co-chair position. Imtiaz, Robert, and Melissa. They each provided information on the work they were doing in Scarborough. It was decided to have an anonymous poll and appoint two out of the three candidates with the most votes to join Dana to Co-chair the committee.

The three candidates are:

1. *Imtiaz Moursalien*: Works at TAIBU Community Health Centre as the Coordinator of the Toronto Community Crisis Services. He worked for many years with the Ministry of Attorney General/Bail Program. He represents the community mental health sector.
2. *Melissa Maguire*: Works for SOLGEN under Probation and Parole. Before that worked for the Canadian Mental Health Association (CMHA). She represents the justice sector.
3. *Robert Koslowski*: Involved with Scarborough since 2007, has been a member of SAS for many years, and sits on their Steering Committee. He is a person with lived experience.

Updates from T-HSJCC and Provincial HSJCC

- a. Provincial Conference - November 15-16, 2023
- b. Next T-HSJCC meeting taking place on June 8, 2023
- c. Anti-Racism Ad Hoc Group Updates – see above

The provincial conference will take place virtually on November 15-16. The presentation abstract call will be sent out shortly. The conference cost for members will be \$50, non-members \$75, and PWLE will attend for free.

Action Items:

- Domenica will send out the anonymous Co-chairs' position poll and results
- Domenica will follow up on the Focus Table Lunch and Learn

Presenter for next meeting: TBD

Next Meeting: Virtual Microsoft Teams Meeting taking place on Wednesday, September 13, 2023, from 12 p.m. to -1:00 p.m.