



**Toronto Regional Human Services and Justice Coordinating Committee
(T-HSJCC)**

Meeting Minutes

March 6, 2015

9:30 - 11: 30 a.m.

CMHA, 700 Lawrence Avenue West, Suite 480

Present: Steve Lurie, CMHA; Allar Viinamae, MCSCS; Patricia Pagnani, Toronto Bail Program; Paul Van de Laar, Cota; Sandra Bricker, Toronto Network of Specialized Care/Surrey Place Centre; Kathy Chau, CMHA; Charissa Levy, Toronto ABI Network; Melody Little, Correctional Service Canada; Domenica Dileo, HSJCC; Susan Adams, Defense Counsel; Judy Moir, CHIRS; Susan Davis, Gerstein Centre; Amber Kellen, John Howard Society of Toronto; Stephanie Gloyn, Justice Service Collaborative; Jamie Brown, TaylorNewberry Consulting; Jason Newberry, TaylorNewberry Consulting

Call-in: Bill Gapen, Griffin Centre; Laval Binns, MCSCS

Regrets: Katie Almond, Probation and Parole; Debbie Lynch, CTYS, New Outlook; Paula Beard, Legal Aid Ontario; Carole Sinclair, MAARS/SASP; Sandy Simpson, CAMH, Diana Korn-Hassani, Toronto Police Service; Marianne Quirovette, University of Toronto; Andrew Graham, Cota; Sandy Simpson, CAMH; Susan Boucaud, Toronto East Detention Centre

Welcome and Introductions

- Everyone introduced themselves.

Presentation: Taylor Newberry Consulting, Service Resolution Process in Toronto – PowerPoint presentation attached to the minutes

- Jason Newberry and Jaime Brown presented on A Service Resolution Mechanism for Toronto: Recommended Options
- Taylor Newberry is a consulting firm based in Guelph, Ontario hired to conduct a needs assessment with the goal of developing and proposing options for a service resolution mechanism in Toronto to meet the needs of: people in contact with the justice system; those with complex mental health and addiction challenges, which often concurs with developmental disability, ABI, and other difficulties.
- They provided a definition for a service resolution as follows: a system-level promising practice found in a range of sectors that pulls together all the

organizations/services/sectors that know the individual and have a potential role to play in solving core problems.

- A service resolution targets people with complex needs. The term “complexity” refers to: Combined challenges associated with mental health, addictions, developmental disability, ABI and/or physical health concerns and the risk factors associated with these challenges, which includes, the social determinants of health, i.e. poverty, family breakdown, etc. as well as risk of harm to self and others, high usage of EMS and justice services and repeated challenges in accessing supports and services.
- Data was provided on Local complexity using the Toronto Centre LHIN’s definition of complex
- Key considerations include identifying what sector of the complex population would most benefit from having a service resolution process and focus on that sector. Also important is to determine the long-term costs if no resolution was in place.
- A Service Resolution Mechanism can’t solve all client issues. For example, if a client needs housing, there is nothing that can be done because the Service Resolution Mechanism doesn’t offer housing.
- It was recommended that a Service Resolution Coordinator be hired to facilitate inter-organizational, cross-sectorial communication, which is key to success of the program
- The presentation also touched on the role of a coordinator.
- The presentation also reviewed the pathways into service resolution and a governance model and costs and resources. There was support for Ministry representation at the governance level. Another idea was to request flex funding if available to use for items such as rent supplements and rent subsidy.
- It was suggested that the process could tap into current mental health and justice structures
- The presentation also offered three Service Resolution Model Options for Toronto as follows: 1. Standing SR Committee Structure; 2. Ad Hoc Roster Structure; 3. Brokering Structure. Also a hybrid model, which included strengths and challenges for each model.
- Any of the above models can start as a focused pilot projects
- There was committee support for Models 2 and 3.
- Important to have inter-ministry involvement at the high-level system structure but limited to two meetings a year.
- Suggestion that SR share organizational accountability.
- The feedback provided at the meeting will be included in the final report.
- Jason Newberry and Jaime Brown were thanked.
- After the presenters left Charissa Levy and Paul Van de Laar were thanked for their leadership and Domenica Dileo for her support.

Review and Approval of December 5, 2014 minutes

- The minutes of December 5, 2014 were approved.

Update from Justice Service Collaborative

- Stephanie Gloyn reported on the Justice Service Collaborative (JSC). The Reintegration Centre (RC) is using the needs identification tool which was developed in collaboration with the JSC. The JSC is also working on a Policy Paper. Lessons learned will be explored, the Policy Paper will be sent to Domenica Dileo for distribution.
- Paper to be completed by April 2015.
- The JSC has provided training for the RC Peer Support Program.
- College Park is addressing concerns about potential duplication. For example, Legal Aid Ontario is developing a needs assessment tool as well.
- Currently working with agencies at College Park addressing how to develop and connect people with services.
- Stephanie Gloyn would like the Justice Service Collaborative to continue as a standing item on the T-HSJCC meeting.

Update from PHSJCC

- Steve Lurie reported that the provincial HSJCC Conference will take place November 16 – 18, 2015 in Toronto.
- Conference subsidy recommendations will be discussed at the next meeting.
- It was also suggested that Jason Newberry be invited to present the Service Resolution Process at the conference.

Updates from the Toronto Local HSJCCs

- DT-HSJCC is reviewing service coordination issues -- centralized access and doing a SWOT analysis to move forward to identify a priority issue for DT-HSJCC. Also reviewing membership. Committee has finalized its 2015/2016 WorkPlan.
- A successful Lunch N' Learn took place on February 25, 2015. The topic was Women, Trauma & Incarceration: What They Say, How We Work with guest speakers Dr. Flora I Matheson and Robin Cuff.
- NY-HSJCC has finalized its 2015/2016 WorkPlan. Working on a Lunch and Learn for March on the topic of Fitness Hearings. Working on service coordination issue – Enhanced Discharge Planning involving Medication Continuity from Detention Centres. Reviewing membership.
- WT-HSJCC is working on service resolutions issues –Continue with the Justice Service Collaborative and identify challenges working with clients using video bail. Reviewing membership. Will have a Munch and Learn on March 11, 2015. The topic is Substance Use Treatment System 101 for Courtroom Decision-Makers with Dennis Long and Robin Cuff.

- S-HSJCC is working on service resolution issues – Homeless, OW Community Pharmacist and Police Initiative as well as Out of Catchment Hospital Discharge Services for Scarborough Clients in Crisis. Had a successful Lunch and Learn on March 3rd before the S-HSJCC regular meeting. The topic was Criminal Justice Issues Including Pardons and Criminal Convictions and Its Impact on Housing and Employment. The guest speakers were Angeline Wong and Sean Bulloch.
- The Co-Chairs will meet following this meeting to discuss 2015/2016 WorkPlan and budget.
- It was announced that Sandy Bricker will retire as of March 31, 2015. She was thanked for her contribution to the HSJCC.

Next Meeting

Friday, May 22nd 2015 from 9:30 a.m. to 12 noon at Gerstein Centre, 100 Charles Street East (followed by the Co-chairs meeting). Next meeting will discuss how to move the Service Resolution Process forward.