



**Toronto Regional Human Services and Justice Coordinating Committee
(T-HSJCC)
Meeting Minutes
October 2, 2015
9:30 a.m. - Noon
CMHA, 700 Lawrence Ave, West Suite 480**

Present: Steve Lurie, CMHA; Paul Van de Laar, Cota; Domenica Dileo, HSJCC; Amber Kellen, John Howard Society of Toronto; Stephanie Gloyn, Justice Service Collaborative; Katie Almond, Probation and Parole; Diana Korn-Hassani, Toronto Police Service; Susan Adams, Defense Counsel; Kathy Chau, CMHA; Allar Viinamae, MCSCS; Andrea Monteiro, Toronto South Detention Centre; Karina Frost, Correctional Service Canada; Melody Little, Correctional Service Canada

Call-in: Bill Gapen, Griffin Centre; Charissa Levy, Toronto ABI Network; Susan Boucaud, Toronto East Detention Centre

Regrets: Marianne Quirovette, University of Toronto; Andrew Graham, Cota; Patricia Pagnani, Toronto Bail Program; Debbie Lynch, CTYS, New Outlook; Deputy Chief Mike Federico; Jennifer Altosaar, Toronto Network of Specialized Care; Linda Ngan, Toronto ABI Network

Welcome and Introductions

- Everyone introduced themselves.

Business Arising

- Steve Lurie reported that Michael Waby was unable to attend the meeting. We will reschedule his presentation to a future meeting to discuss the New Toronto Courthouse project.

Review and Approval of May 22, 2015 minutes

- The minutes of May 22, 2015 were approved.

Update from the Justice Collaborative

- Stephanie Gloyn reported on the Justice Service Collaborative (JSC).
- The project is in Phase Two and they have been working on two projects: Supporting the Reintegration Centre (RC) in partnership with the John Howard Society of Toronto by providing weekly coaching with peers and frontline staff; and Learning how to better support the RC. The JSC has developed six to eight training sessions including First Aid, ABI, and Motivational Interviewing, all which went into the creation of a comprehensive training manual. The model

also has a mentoring component. The peers contract is short term, which might be a challenge since some of what has been learned will be lost when the contracts ends.

- It was suggested we look at Peer Zone, which provides peer-led workshops. They will be offering peer training in the Spring. If anyone is interested please contact Steve Lurie for more information.
- JSC is part of the RC evaluation committee and is working on a funding proposal to access Ministry data.
- It was acknowledged that data gathering is important to document access to services. It was agreed to have a presentation about the evaluation outcome at a HSJCC meeting to discuss learning outcomes.
- A Housing Position Paper was completed and submitted to the Strategy Housing Consultation Committee. The goal to look at dissemination strategies, such as webinars. then submit to the Leadership Council by March.
- The JSC recognizes the need to focus on women who are leaving the justice system. Have partnered with Fred Victor Adelaide Centre. -- a 24-hour Drop In Centre for Women. Women receive access to housing, MH services and justice related services. The JSC is supporting the development of 24/7 justice services at the Adelaide Centre. There is a possibility they can use the LAO assessment tool but no decision has been made.

Update Complex Care Sub-Committee

- Stephanie Gloyn reported on the Service Resolution. The T-HSJCC Complex Care Sub-Committee partnered with Taylor Newberry Consulting to conduct a feasibility study of a service resolution process, which is an approach to creative problem solving and customized service access for people with complex needs.
- Service Resolution Project complements the CAMH - Provincial Systems Support Program. CAMH is partnering with the THSJCC to move forward with the outcomes from the report.
- The first step is to create a working group to help define the scope. Stephanie Gloyn presented at the Local HSCC committees and extended an invitation to all the HSJCCs to participate. The first meeting was held on September 28th.
- The working group will have monthly meetings for the first six to eight months.
- CAMH-PSSP can offer a team to support the following; Evaluation, project coordination and facilitation, knowledge exchange outreach and engagement and funding to support implementation
- Highlights of the report are: Hire a coordinator, and to develop a service resolution process
- Project goals are: Define project scope for pilot implementation; develop a Service Resolution model appropriate for Toronto, implement the model, and bring together who will implement the model.
- As well, the group must develop a plan for sustaining and expanding the project since CAMH support will end March 2017.

- Currently, the Sub-Committee is looking at who is missing from the table and will contact people from the Bail Program, Duty Counsel, and court support.
- Project partners will have shared ownership and accountability
- Next Steps - will conduct a survey to narrow the scope, mapping the existing similar service resolution tables and let people know what we are doing.
- It was acknowledged that there is court data on the court needs.
- The T-HSJCC and CAMH - SPPS have agreed to a project charter, which includes working together for 16 months.
- There was a motion by Katie Almond to have the T-HSJCC support the CAMH-SPPS Service Resolution Process for Toronto Project Charter. Motion seconded by Amber Kellen. Motion passed unanimously.
- It was agreed that a report on the Service Resolution Process to be a standing agenda item.
- Paul Van de Laar and Charissa Levy were thanked for their leadership.

Updates from the Toronto Local HSJCCs

S-HSJCC - Susan Boucaud reported on the S-HSJCC.

- During the summer, the committee compiled information about 24-hour pharmacies addressing access to psychiatric medication based on the needs of the clients/patients/inmates and family members who require medication outside regular pharmacy hours. Also compiling information on which pharmacies offer methadone. Referral Information from ConnexOntario and 2-1-1- Ontario has been shared with Local HSJCCs.
- Working on identifying topics for Lunch and Learns
- The committee is reviewing its terms of reference to include people with lived experience and looking at value principles. The Terms of reference is a work in progress. The committee also supported a new definition of core membership as a member agency representative attending no less that 60% of the committee's annual regular meetings.

NY-HSJCC – Susan Adams reported on the NY-HSJCC.

- The committee will be reviewing its Terms of Reference.
- New members have joined the committee, Justice Sheine Mankovsky (JP) and Justice Riun Shandle.
- Voices from The Street presented at the last meeting.
- A Lunch and Learn is scheduled for October 26, 2015 on the Reintegration Centre and The Toronto South Detention Centre.

DT-HSJCC – Katie Almond reported on the DT-HSJCC.

- The committee is reviewing its Terms of Reference. There is continued discussion about conflicts of interest as it pertains to those who are in conflict with the law.
- They are working on inclusivity statement.
- Stephanie Gloyn did a presentation on the Toronto Service Resolution Process.
- There is a Lunch and Learn on the Reintegration Centre- Peer Model and the Toronto South Detention Centre at the end of November 2015.

WT-HSJCC Amber Kellen reported on the WT-HSJCC.

- The committee is reviewing its Terms of Reference and they are almost at the approval stage. Robin Cuff provided helpful input with regard to inclusion and conflict of interest. Their Terms of Reference will be shared with other locals. Conflict of interest sections were shared with the committee.
- The committee is discussing representation for the sixteen and seventeen – year-old age group
- There will be a Munch and Learn on the topic of Geriatrics.

Melody Little reported that Correctional Services Canada is struggling with the aging population and access to resources in the community, specifically long term housing.

Updates from the Provincial HSJCC

- Katie Almond reported on the PHSJCC. Five years ago the PHSJCC applied for funds for a Policy Analyst to work with the HSJCC. In July they were informed that the Ministry of Health and Long Term Care, Strategic Policy Unit and Mental Health Secretariat would provide \$225,000 for three positions. They had asked for \$250,000. CAMH will provide two other staff for technical support and a knowledge broker. The three staff positions are: Policy Analyst, Implementation Trainer and Administrative Officer. Two hundred and fifty people applied for the positions. The new positions will be housed at CMHA Ontario office. They will be a separate HSJCC unit.
- The first research project will look at Police - Emergency Room wait time initiative to see what's working and what isn't.
- The three positions also means more support for the Local and Regional HSJCCs.
- The Provincial HSJCC 2015 Conference, "Mobilizing Community: Promoting Resiliency, Sustaining Recovery, and Restoring Justice," is taking place between November 16 – 18, 2015. This year there was subsidy for people with lived experience.
- In 2013 the PHSJCC partnered with Connex Ontario to manage the website. They will be working with CAMH to further develop the website.
- Met with the Ministry of Municipal Affairs and Housing with regard to the lack of housing and long waitlist for those with mental health issues. Ministry will announce in the next few months a plan to eliminate homelessness and provide more housing.
- The PHSJCC is requesting that local and regional HSJCCs review agenda setting and how to get information back to the PHSJCC. And to also look at priorities.
- It was agreed that Local HSJCC members review key areas at their November meetings.
- It was agreed to invite the new PHSJCC team and to discuss priorities.

Actions

- Local HSJCC members to review key areas at their November meetings

- Invite the new PHSJCC team and to discuss priorities.

Next Meeting: Friday, November 30, 2015 from 9:30 a.m. to Noon at CMHA, 700 Lawrence Avenue West, Suite 480 (followed by the Co-chairs meeting)