



**Toronto Regional Human Services and Justice Coordinating Committee
(T-HSJCC)
Meeting Minutes
November 30, 2015
9:30 a.m. - Noon
CMHA, 700 Lawrence Ave, West Suite 480**

Present: Steve Lurie, CMHA; Paul Van de Laar, Cota; Domenica Dileo, HSJCC; Amber Kellen, John Howard Society of Toronto; Stephanie Gloyn, Justice Service Collaborative; Katie Almond, Probation and Parole; Kathy Chau, CMHA; Karina Frost, Correctional Service Canada; Melody Little, Correctional Service Canada; Jennifer Altosaar, Toronto Network of Specialized Care; Andrew Graham, Cota; Susan Davis, Gerstein Centre

Call-in: Bill Gapen, Griffin Centre; Susan Boucaud, Toronto East Detention Centre; Andrea Monteiro, Toronto South Detention Centre, Chris Boddy, Toronto Police Service

Regrets: Marianne Quirovette, University of Toronto; Patricia Pagnani, Toronto Bail Program; Debbie Lynch, CTYS, New Outlook; Linda Ngan, Toronto ABI Network; Diana Korn-Hassani, Toronto Police Service; Susan Adams, Defense Counsel; Charissa Levy, Toronto ABI Network; Allar Viinamae, MCSCS; Sandy Simpson, CAMH; Paula Beard, LAO; Margot Denomme, MAG, Nancy Blades, Cota

Welcome and Introductions

Everyone introduced themselves.

Review and Approval of October 2, 2015 minutes

The minutes of October 2, 2015 were approved.

Update from the Justice Collaborative

Stephanie Gloyn reported on the Justice Service Collaborative (JSC).

- The work with the Reintegration Centre (RC) is winding down -- end date is March 2016. Produced a knowledge Exchange video for the RC. The JSC has been providing weekly coaching with peers and frontline staff on site; developed six to eight training sessions including First Aid, ABI, and Motivational Interviewing, all which went into the creation of a comprehensive training manual.
- JSC will continue to be part of the RC evaluation committee when the project winds done.

- The next piece of the JSC work is the Fred Victor 24 hour drop -in at the Adelaide Women Resource Centre. It became a 24-hour centre in June 2015. They are developing a walk-in justice service. This entails having legal services twice per week. Will provide legal assessment; refer on site or refer out; and weekly information session. Plan to start operation early 2016. JSC will support the project until March 2017.
- Discussion took place about the RC sustainability. Amber Kellen updated the committee. They are applying for grants with the MCSCS. The Ministry is interested as to whether the model is transferable. The peer support is an important part of the model. They are collecting data and working with an evaluation team. It was acknowledged that the collaboration of the JSC has been working well.
- It was suggested that Amber Kellen circulate the RC evaluation report when completed and it can also be forwarded to the Provincial HSJCC for information.

In summation:

- It's been three years since the inception of the Justice Service Collaborative. The JSC has been able to mobilize and take advantage of some initiatives. This has worked well.
- However, it was identified that in the past 10 years no new funds have been available. Discussion ensued regarding the limits of sustainable funding, Given the complex needs, there isn't one ministry that can address these needs and perhaps it's important for the different ministries collaborate to fund services and supports.
- It was suggested that Katie Almond bring these issues to the PHSJCC table. We know there is long waitlist for housing, shelters, crisis beds, access to transportation, and major service gaps that results in the revolving door syndrome. There was discussion about the B.C. model were the health authorities collaborate with correction to address the needs and gaps for complex clients who are faced with system barriers and access issues.
- We have an opportunity with the LHINS to discuss these issues at least annually when we file our annual reports.

Update Toronto Service Resolution Project (TSRP)

Stephanie Gloyn reported on the Toronto Service Resolution Project.

- She asked the committee whether we can change the name of the Complex Care Sub-Committee to the Toronto Service Resolution Project Committee.
- There was a motion by Katie Almond to have the name changed from the T-HSJCC Complex Care Sub-Committee to the Toronto Service Resolution Project Committee. Motion seconded by Amber Kellen. Motion passed unanimously.
- The committee had their second meeting. They reviewed the outcome of the environmental scan survey. The purpose of the survey was to help define the scope.

Highlights of the survey:

- No justice-specific model across the region.

- The Health Links provide case conferencing services and Spider/Focus Rexdale provide law enforcement/crisis response in a community setting.
- Downtown Toronto has a high need and many services. Funders more favourable to innovating projects in Central Toronto.
- The TSRP Committee is recommending the Downtown Toronto as the area to focus on to pilot the TSRP.
- Next meeting is taking place on December 14, 2015. Looking at who is missing at the table. In order for the project to be successful we need many agencies. Hence, we will have a forum after the New Year in order to start the engagement. The committee will be working on the participant criteria. Components of the criteria are – justice and complexity issues.
- Given that the TSRP will be in Downtown Toronto, it was suggested we invite the MCIT from St. Joseph and St. Michael's Hospitals.
- Discussion ensued about the importance of updating the police about available resources. Committee members expressed concerns that the training that was done with the police about mental health resources needs to be renewed.
- It was noted that the resources are now available on the Toronto Police Service website.
- Who are the participants of the Spider/Focus Rexdale project? It would be helpful to compare the data from these programs to the TSRP. What is similar and/or different? Will the criteria be a forensic identification or non-forensic but justice involved?
- Two key recommendations from the report– hire a coordinator and have a flex fund.
- A question was posed whether we can start the TSRP project prior to this year's fiscal year? Steve Lurie informed the committee that there is potential for HSJCC funds to move the project forward, as it is a priority.
- Jennifer Altosaar informed the committee that the Network of Specialized Care/Surrey Place is able to contribute administrative support in the interim.
- Jennifer Altosaar spoke about the learning that the Network of Specialized Care has done with regard to their criteria, case studies, conference and assessment. She will share her insights with the TSRP.
- The TSRP will address system level issues as well as behaviour issues that are part of the system barriers. The Coordinator will do the screening and triage.
- It was suggested we ask the partners whether they could contribute to a crowd funding as we are approaching the end of the fiscal year. We can bring the report to the Health Links and ask them whether they can join in the efforts. Fund support is another way partners can commit to the project.

Provincial Priority Setting Exercise: Steve Lurie provided the context for the Priority Setting Exercise. The Provincial HSJCC would like input in the development of a provincial three -year workplan. The priorities will be informed by the priorities identified by the Regional and Local HSJCCs.

Local HSJCCs SWOT Analysis: The Local HSJCCs reported on their SWOT analysis outcome. Below is the summary of their SWOT analysis which includes the input from the following Local HSJCCs: Downtown, Scarborough, West Toronto and North York.

Strengths

Engagement, passion, issue identification, arrive at local solution, large organization, diverse agency at the table, possibility to change policy, cross sectoral work on Knowledge Exchange.

Weaknesses

Lack of people with lived experience, families, aboriginal and seniors at the table, police and judiciary difficult to come at meetings, reluctance to share resources creating silos, scaling of good practice at local level – does not move up. When this happens it becomes invisible and feels like it goes nowhere.

Opportunities

New HSJCC funds for the secretariat will increase capacity, new federal government, new courthouse, Toronto Service Resolution Project, Reintegration Centre and Fred Victor 24 hour drop-in at the Adelaide Women Resource Centre.

Threats

Network fatigue, funding cuts/competition, labour issues, presto transportation, lack of authority for change, our work/caseload.

What new initiatives are occurring in your environment that are impacting the work of our HSJCC?

See above under opportunities.

What are the top three issues or challenges in human services and justice coordination in the Locals?

S-HSJCC – Housing, food security, and continuity of care

NY-HSJCC – Housing, access to psychiatric services at the courthouse, new courthouse

DT-HSJCC – Housing and lack of shelter beds, transition for clients-going back and forth from hospital to institution, aging clients with increased needs

WT-HSJCC – Housing and lack of shelter beds, long wait time for services, long wait time to know whether you receive/qualify for legal aid.

Discussion ensued about the Local HSJCCs top three issues which are similar among the Locals which helps to inform the Toronto Regional top three issues.

The three priorities regarding housing/shelter, continuity of care as clients transition, and the complexity of clients whose needs cut across systems and are critical to address the social determinants of health which includes, housing, food, social environment, employment, education and etc....

Outcome: The Toronto Regional top three issues are:

- 1) Housing/Shelter
- 2) Continuity of care as clients transition from juncture points
- 3) Complex needs across systems. These issues have an impact on the individual and the system level.

The three priorities are critical to address the social determinants of health as they impact the individual and the capacity of the system level to respond.

What are the top three initiatives that the Toronto Regional HSJCC will be leading over the next year?

- Though educational social engagement events such as Lunch and Learns and HSJCC conference we build cross-sectorial collaboration, network and sustain the HSJCC capacity.
- To scale up and support the Toronto Service Resolution Project for people with complex needs such as high security issues.
- To scale up system level issues as they relate to the social determinants of health.

What support would your Regional HSJCC like to receive from the Provincial HSJCC to achieve your mandate?

- Attain funding to build system capacity

Next Meeting: Monday, March 7, 2015 from 9:30 a.m. to Noon at CMHA, 700 Lawrence Avenue West, Suite 480 (followed by the Co-chairs meeting)