

WoodGreen Community Services



Introduction to Programs and Services in the Community Care Unit

**Downtown Toronto Human Services and Justice
Coordinating Committee**

About Us



WoodGreen Community Services is **one of the largest social service agencies in Toronto**. A founding United Way of Toronto member agency, WoodGreen has over **700** staff, **1000** volunteers and **36** locations. We serve **37,000** people each year.

WoodGreen helps people find safe, affordable **housing**, **seniors** live independently, **internationally-trained professionals** enter the job market, parents access **childcare**, children and youth access **after-school programs**, **newcomers** settle into Canadian life, **homeless and marginalized** people get off the streets and **youth** find meaningful **employment and training**.

Community Care Unit

Programs and Services Overview





Community Care Unit

We serve approximately 20,000 clients annually including seniors and clients with mental health addictions, and developmental disabilities. In November 2015, programs in this unit were Accredited with Exemplary Standing by Accreditation Canada.

The Community Care Unit:

- Helps seniors/adults remain in their own homes
- Facilitates access to community programs
- Helps prevent caregiver burn-out
- Reduces visits to hospital emergency rooms
- Delays admissions to long-term care facilities

Senior Services and Wellness



How we help

- Home Care Services for High Risk Seniors
- Nutrition Support Services
- Transportation Support Services
- Health Promotion Clinics
- Adult Day Program/Enhanced Adult Day Program
- Elderly Person Centres
- Intergenerational Programming
- Two Senior Advisory Councils

Mental Health, Addictions and Developmental Services



How we help

- Developmental Services for Adults, Services for parents and children
- Parent Outreach Program
- Counselling and Support Services
- Walk-in Counselling Service
- Transitional Housing (First Step to Home program)
- Social Work/Bereavement Group
- Seniors Crisis Services Initiative
- Toronto Seniors Helpline

Mental Health, Addictions and Developmental Services



Developmental Services

Mental Health, Addictions and Developmental Services



Counselling and Support Services
Walk-in Counselling Service
First Step to Home

Mental Health, Addictions and Developmental Services



Seniors Crisis Services Initiative

Toronto Seniors Helpline

Crisis Outreach Service for Seniors (COSS)

Follow-up Case Management Services (Full Circle, Social Work)

How to Reach Us



For Services in the Community Care Unit (CCU) at
WoodGreen

CCU Intake: 416-572-3575 or
cccentralintake@woodgreen.org

For Seniors Crisis Services
Toronto Seniors Helpline
416-217-2077

Wrap Up



Thank you!

Questions or comments?